



Sulphur Beach Rotorua

Christmas in Rotorua

for New Zealand's Senior Travel Club

Itinerary especially prepared for

Christmas in Rotorua

Travelling 23 December 2025 to 27 December 2025

Here it is, our Christmas itinerary. If you travelled with us last year or have registered your interest in joining us for this year's Christmas celebrations in Rotorua we thought you would like to take a peek at this year's festive plans. On the following pages is our full itinerary.

Tour Overview

Our festive season commences as we head to Rotorua, a place where the earth breathes and nature paints it's masterpiece. But the Geothermal Capital offers many other special attractions including walking in the canopy of the Redwood Forest, cruising on Lake Rotoiti, viewing a fascinating falcon display at Wingspan Birds of Prey and experiencing a live demonstration of a running 8-dog huskie team. This will be a Christmas to remember. Join us for a fun and festive time with friends old and new!

Booking

To secure your place on this tour, please call us on 0800 471 227 or alternatively 370 6600, Extn 2.

Your place on this tour is confirmed by ringing us and acknowledging that you have read the terms and conditions. Secondly, we require your deposit immediately (amounts shown in the Terms and Conditions). There has been a lot of interest in this itinerary so we recommend that you book early.

Keeping you Healthy and Safe on a Transit Tour

The health, safety and wellbeing of our passengers and team members is our highest priority and we are obligated to take all practicable risk measures to operate safely. As a company, Transit Group will always take advice from the Ministry of Health on best practice safety protocols for all contagious conditions, (colds, flu, Covid, shingles, measles, diarrhoea and vomiting etc.) along with accidents and other health concerns and feelings of unwellness.

We encourage our passengers to talk to us if you have any questions regarding mobility, fitness or health. If you have any queries, please call our team. We are happy to answer any questions.

Travel Insurance

We recommend all passengers take out comprehensive travel insurance with cover for contagious conditions (like colds, flu, Covid, shingles, measles, diarrhoea and vomiting etc) and that passengers familiarise themselves with any limitations the insurance may have around additional costs associated with the requirement to leave a tour or need to cancel.

Additionally, there are also often non-refundable portions included in the tour. You are welcome to use other providers, but we recommend Helloworld Travel, Masterton. They offer both cancellation and full cover for domestic and international travel. Please don't hesitate to call them direct on 06 378 2454, or email them at masterton@travel.helloworld.co.nz; they will be only too happy to answer your questions or provide you with a quote.

Should there be any part of the itinerary you wish to discuss, please do not hesitate to give us a call, as we want your decision to join us to be as fully informed as possible.

Kind regards The Transit Tours Team

Trip Details

Day 1 Tuesday, 23 December 2025

Tour On Our Way

Our tour begins with pick-ups from home, before we gather for lunch (included) at a great little café near Marton, called Moomaa. Our journey continues to Rotorua this afternoon, with a break to stretch the legs at a scenic spot on the shores of Lake Taupo. Upon arrival in Rotorua we will check into our accommodation located just a stone's throw from the Government Gardens and Polynesian Spa. There will be time to relax and settle into our rooms, before we dine in this evening.



Day 2 Wednesday, 24 December 2025

Tour Birds Eye Views, Birds of Prey and Maoritanga

This morning we make our way to Rotorua's magnificent Redwoods Tree Walk, an award-winning attraction. Suspended high above the forest floor, we'll have a birds-eye view up amongst the canopy of these 120 year old trees as we walk across bridges and platforms (The walk is suitable for all fitness levels, with a very gradual spiral ramp ascending into the tree tops).



Next, we visit the very special Wingspan National Bird of Prey Centre, where we will see birds of prey - including the native falcon - performing interactive flying displays, hosted by the country's leading experts. The display showcases the spectacular flying skills of these amazing birds and is a unique educational experience. Wingspan actively supports wild populations by releasing captive bred falcons and rehabilitating injured wild birds.

Returning to town, lunch is at your own choice and cost, before we head back to our hotel for a little free time where you may like to take a soak in the hot pools at the Polynesian Spa (own cost) or enjoy a walk in the Government Gardens. Then it's time to get ready for our evening out at Te Pa Tu Maori Village. Take something warm to wear, as some of this evening's activities will be outdoors. Voted one of the top 10 experiences in the world, we enjoy a traditional Māori welcome ceremony, an interactive tour of a pre-European village, participate in hands-on cultural activities, and a traditional dinner. This will be an entertaining night to remember.

Day 3 Thursday, 25 December 2025

Tour A Picnic at the Beach and a Festive Dinner

With a picnic in the chilly bins, we set off to the Eastern Bay of Plenty today where we exchange lake views for seaside vistas. Our destination is Ohope Beach, described as NZ's most loved beach, and it's not hard to see why. With 11 km of pristine, uninterrupted white sand, it caters to walkers, bathers, surfers, and picnickers alike. We will find a sheltered spot for lunch, nestled among the Pohutukawa trees, with the picturesque volcanic islands of Whakaari (White Island) and Whale Island providing offshore backdrops.



This afternoon we will return to Rotorua via a different route, allowing us to explore further beachside communities, including Whakatane with its picturesque river mouth, and Maketu, the traditional landing site of the Te Arawa Canoe. Returning to our hotel, we have time to relax and put our feet up before gathering together in the hotel restaurant to enjoy the festivities of Christmas and dinner with all the trimmings.

Day 4 Friday, 26 December 2025

Tour A Boat Cruise and a Geothermal Wonder

We have another busy day planned today, as we depart for Lake Rotoiti to join the Rotoiti Explorer for a special lake cruise. We'll enjoy an interesting commentary as we discover hidden coves, find old Maori food storage caves carved into the cliffs and step onto a hot water beach to paddle in the hot sands or soak in a warm stream.



When we return, we will find a sheltered lakeside spot for a relaxed picnic lunch (included), this afternoon visiting Te Puia Geothermal Park where we take a guided tour of this landscape of natural bush, steaming vents, bubbling mud pools and spurting geysers, including the world famous Pohutu Geyser. History, culture, geology and conservation unite in this unique setting. Returning to our hotel, we dine in again this evening.

Day 5 Saturday, 27 December 2025

Tour Huskies on Show & Travelling Home

We are on the road headed for home today but have one last special adventure in store. At a rural Taupo property, we find Timberline Huskies, where we'll see a live demonstration of a running 8-dog team, working together with boundless energy. You will learn about the nature and history of the Siberian husky breed, and be able to pat the dogs, who are safe, sociable, supervised and soft! With our lunch stop in Taupo (own choice and cost), we make our way south to Sanson where we farewell fellow travellers before delivering everyone back to their home addresses.



Cost of Tour Includes

- All coach travel
- 4 night's accommodation at Millennium Hotel
- Full buffet breakfasts
- All dinners including Christmas Dinner
- Moomaa Café, lunch
- Redwoods Tree walk
- Wingspan Birds of Prey, demonstration
- Te Pa Tu Maori Village tour, including dinner
- Rotoiti Explorer boat cruise
- Two picnic lunches
- Te Puia entry and guided tour
- Timberline Huskies, demonstration

Total Cost Per Person

Double or twin share:	NZ\$4425.00
single accommodation:	NZ\$5050.00

Terms and Conditions

Deposit required to confirm your booking \$1100.00 per person

Tour balance payable by: 7 Novemberr 2025

Please provide the following information when making a payment:

Your name: please provide your name
Our account name: Tranzit Coachlines Wairarapa Limited
Bank account details: BNZ 020688 0127658 00
Tour Reference: XmasRot25

To: Tranzit Coachlines Wairarapa Ltd
P O Box 116
MASTERTON 5840
Phone 0800 471 227 or (06) 370 6600

OR: Book online at www.tranzittours.co.nz

Conditions and Important Booking Information

Tranzit Coachlines (Wairarapa) Ltd, trading as Tranzit Tours
Terms and Conditions and Important Booking Information

Before you book a tour with Tranzit Tours, please take the time to read and understand these Terms and Conditions below.

Pricing Validity

- All costs associated with each tour are outlined in full within each tour itinerary. All pricing quoted is valid for the dates of tour when booked.

Reservations and Payments

- Bookings for all Tranzit tours can be made through any Tranzit Coachlines Reservations Centre or an approved Travel Agent.
- Any person making a booking for others shall be deemed to have accepted these Terms and Conditions on behalf of all individuals they are booking on a tour and it is the responsibility of the person making the booking to bring these Terms and Conditions to the attention of those individuals booked.
- A deposit as stated in the Tour Itinerary is payable to secure the booking.
- The balance must be paid in full by the date stated in the Tour Itinerary.
- Any reservation made within fourteen (14) days of the tour departure must be paid in full at the time of booking.

Cancellations, Postponements and Alterations

Cancellations by the Customer

- Cancellations 45+ days before tour departure date – a cancellation fee valued at 15% of your deposit, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- Cancellations 44 – 8 days before tour departure date – a cancellation fee valued at 15% of the total tour cost, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- Cancellations within 7 days before tour departure date – a cancellation fee valued at 25% of the total tour cost, plus any other fees charged by other providers such as accommodation, ferry, activities etc.

- No refunds will be made for cancellations made within one day of departure or once travel has commenced. Refunds will not be provided for unused portions of a tour, unless the Customer can provide genuine reason and documentary evidence that services were unable to be utilised (and a refund if applicable is available from the other provider) in which case the company will review each request and may provide a partial refund at the sole discretion of the company.
- Cancellations of one half of a twin share booking will result in the Customer cancelling being charged the cost of a single booking, if the Company is unable to match the twin share booking with another Customer.

Alterations by the Customer

- The Customer may transfer their booking to another person for the same tour and commencement date, but only if the other person satisfies all of Transit Tours requirements in relation to the tour and provides us a completed Booking Form. The Customer must notify Transit Tours in writing of the intended transfer at least 30 days prior to the commencement date of the tour. A \$60 transfer fee per person/per transfer will apply (in addition to any supplier change fees).

Cancellations or Postponements by the Company

- Transit Tours reserves the right to cancel, reschedule or postpone a tour. With the exception of the Force Majeure section below, Transit Tours will:
- In the event of a tour being cancelled by the company prior to departure and not postponed – refund the total amount paid in respect of that tour or provide a credit, but will have no further liability to the Customer.
- In the event of a tour being postponed – rebook the Customer for the new departure date or provide a credit, but will have no further liability to the Customer.
- In the event of a Force Majeure event that occurs prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe weather, power outages, labour disruptions, pandemic, government controls or other events outside Transit Tours control that interrupts the ability to operate the tour in full or in part, or if Transit Tours determines that the quality of the tour or the health and safety of the Customer would be compromised, Transit Tours reserves the right to cancel, postpone, or shorten the tour and will be excused and released from its obligations without liability of any kind. Customers will receive a credit for postponed tours. For cancelled or shortened tours, refunds in these circumstances will be in full less any unrecoverable costs (i.e. expenses already incurred or fees charged by other providers).
- The Customer will be advised of any increased tour costs as a result of the postponement. Credits will be equal to the value of the payment made and must be used within 12 months. Customers are strongly advised to take out travel insurance.
- In the event of cancellation or postponement by the company, Transit Tours is not responsible for any consequential loss incurred by the Customer. Customers are again advised to take out travel insurance.

Alterations by the Company

- Before Tour Commencement: If a major change to the tour needs to be made before departure, we will inform the Customer of the change as soon as practicable and will advise of any consequential price increase or decrease.
- Transit Tours reserves the right to alter a tour (including the itinerary) and substitute accommodation facilities should unforeseen circumstances beyond our control make changes necessary. Whilst every effort is made to adhere to the itinerary as provided, the company reserves the right to alter the touring and attractions as dictated by circumstances and conditions outside the company's control. Alterations may be made to ensure the smooth running of the tour. Every attempt will be made to ensure alterations do not adversely affect the operation of the tour. The company will not be held responsible for weather-based cancellations, or those closures made at the tour provider's discretion.
- Transit Tours will inform the customer as soon as practicable and will advise of any consequential price increase or decrease.

Insurance

- Transit Tours recommend that you purchase comprehensive travel insurance to cover against things like lost or damaged luggage, accident or sickness, loss or theft of personal belongings and documents, or the need to cancel or shorten your tour. Please note that special conditions will apply for pre-existing medical conditions with all travel insurance policies.

Health and Fitness

- Transit Tours are generally able to accommodate most fitness abilities; however, some tours may require a certain level of physical fitness for full enjoyment of tour activities. The Customer must inform Transit Tours, at the time of booking, of any health or fitness restrictions that may limit participation of tour activities or put the Customer, tour staff or other customers at risk. The Customer acknowledges that their suitability for a tour, or any activity within a tour, is wholly the Customer's responsibility.
- Payment of a deposit by the Customer to secure a Transit Tour acts as a warranty that:
 - the Customer is reasonably healthy and/or fit to participate in the tour, and
 - the Customer does not have a health, physical condition or disability that would create risk to themselves, tour staff or other customers, and
 - the Customer indemnifies Transit Tours from all actions, claims and demands arising out of any want of health or fitness.
- Transit Tours reserves the right to decline a booking on medical, health or fitness grounds at its sole discretion.
- Transit Tours reserves the right to remove a Customer from a tour, or quarantine a Customer on tour, if their health and/or fitness interferes with the tour or staff safety or other Customers safety or tour experience in any way. Any additional costs associated with a Customer's removal from tour or placement into quarantine, shall be borne by the Customer. Refunds will be made in accordance with these Terms and Conditions.

Authority on Tour

- Transit Tours are operated by staff with decision making authority while on tour. By travelling with Transit Tours, you agree to accept the authority of the driver/guide and their decisions are final in all matters likely to affect the wellbeing, safety or experience of any customer or staff member on board. Failure to adhere to reasonable requests or any inappropriate behaviour that is degrading the experience of other customers, may result in the Customer being removed from the tour. If a Customer is asked to leave a tour, any costs associated with returning home will be borne by the Customer and any unused portion of the tour will not be refunded.

Responsibilities

- Transit Tours include goods and services provided by other operators such as hotels, attractions and transportation companies. Customers are advised to familiarise themselves with the terms and conditions on which these services are supplied. Accordingly, Transit Tours will not be responsible and will be excluded from liability for any loss, damage, omission or acts being negligent or otherwise, committed by other goods and service providers used in connection with the tour.
- Transit Tours is not liable for any loss, damage, delay, or injury caused to the traveller or their baggage whilst under the care or control of a third-party provider. A Customer's baggage and personal effects shall be carried at the owner's risk as provided for under the Carriage of Goods Act.
- Transit Tours is not responsible for any losses or additional expenses to the Customer due to tours impacted by Force Majeure events that occur prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe weather, power outages, labour disruptions, pandemic, government controls or other events outside Transit Tours control that interrupts the ability to operate the tour in full or in part, or if Transit Tours determines that the quality of the tour or the health and safety of the Customer would be compromised.

Acceptance of Risk

- The Customer acknowledges that all Transit Tours may be subject to risks and dangers beyond that which might be experienced by the Customer at home. Except as provided in law, the Customer acknowledges that they assume all risk and Transit Tours is not liable for misadventure, death, injury, delay or loss which occurs during the tour.

Seat Rotation

- For the enjoyment of all travellers Transit Tours operates a seat rotation system which all travellers must participate in as a condition of booking.

Photographs

- Photographs used to market any Transit Tour depict typical scenes experienced, but the subject matter may not necessarily be seen or experienced whilst visiting a destination within a tour.
- Whilst on tour, the Customer may be included in photographs and/or film taken by the guide or driver. These photographs may be used for future promotional advertising purposes and by booking on a Transit Tour the Customer authorises the use of any images they are captured in to be used without further consent or any payment of any kind. If the Customer does not authorise the use of their image for promotional purposes, they must make this known at the time of booking.

Privacy Policy

- Any personal information that Transit Tours collects about the Customer may be used for any purpose associated with the operation of a tour or to send the Customer marketing material in relation to Transit Tour products. The information may be disclosed to our agents, service providers or other suppliers to enable Transit Tours to operate the tour. Transit Tours will otherwise treat your details in accordance with our privacy policy (available on our website).

Applicable Law

- The laws of New Zealand govern these Terms and Conditions to the fullest extent allowable.

Updated: May 2025

Keeping you healthy and safe while aboard with Tranzit Tours

The health, safety and wellbeing of our passengers and team members is our highest priority and we are obliged to take all practicable risk measures to operate safely.

As a company, Tranzit Tours will always take advice from the Ministry of Health on best practice safety protocols for all contagious conditions, (colds, flu, Covid, shingles, measles, diarrhoea and vomiting etc.) along with accidents and other health concerns, and feelings of unwellness.

We always encourage our passengers to talk to us if they have any questions regarding their mobility, fitness or health.

Our health and safety measures include:

- Recommending all passengers take out comprehensive travel insurance with cover for contagious conditions (like colds, flu, Covid, shingles, measles, diarrhoea and vomiting etc) and that passengers familiarise themselves with any limitations the insurance may have around additional costs associated with the requirement to leave a tour or need to cancel.
- We encourage all passengers to stay home if you are experiencing symptoms of contagious conditions (like colds, flu, Covid, shingles, measles, diarrhoea and vomiting etc).
- Asking passengers and Tour Team to pro-actively undergo a self-administered RAT prior to departure for their safety (and the safety of all passengers on the tour) should they feel they could have been put at risk of contracting COVID-19 or feel unwell (including hay fever, cold and flu-like symptoms). If in doubt, we ask passengers to call the Tranzit Tours Team.
- Passengers who are at higher risk (ie immuno-compromised, suffer from chronic conditions such as COPD etc) are asked to voluntarily make the Tours Team aware of their condition at the time of booking. Also contact your Medical Practitioner to confirm you are well enough to join the tour. This will enable us to consider any additional precautions for you, before traveling, as well as having a plan for an appropriate response if a traveller becomes ill with an infectious illness on a tour.
- Encouraging passengers to wash hands regularly in warm soapy water and use provided hand sanitizer.
- Advising passengers to cough or sneeze into tissues and then immediately dispose of them followed by washing and drying or sanitising your hands. If caught short, we recommend using the inside corner of an elbow to cover your mouth and nose when coughing or sneezing.
- Ensuring that prior to our tour's departure, the coach undergoes a deep clean (including the air-conditioning filters).
- All hard surfaces are cleaned daily with a disinfectant while on tour.
- Providing biodegradable disposable cups on tour to prevent cross contamination.
- Using tongs for food handling, and washing and drying hands before any food handling. Always wash and dry hands after using bathroom facilities.
- Disposable masks: we encourage passengers to bring their own masks. While it is not compulsory for passengers to wear masks on a coach tour, we do encourage it if you are showing any cold or flu-like symptoms.
- Ensuring our team is fully trained in first aid.

If you become unwell or have an accident while on tour, please contact your Tranzit Tours driver or guide immediately.

They can help support you and contact Healthline on 0800 611 116 or your doctor, immediately who will triage symptoms over the phone and advise next steps. This will be managed on a case-by-case basis. Our Tranzit team will support you and assist with logistics (at the cost of the Passenger – which may be covered by your travel insurance).

Thank you for understanding as we continue to work to keep you, our valued passengers, safe. Our team is always happy to answer any specific questions you have.

➤ Part of **The Tranzit Group**