

Up the Whanganui River

for New Zealand's Senior Travel Club



Itinerary especially prepared for

Up the Whanganui River

Travelling 3 March 2025 to 6 March 2025

Thank you for your enquiry into our Up the Whanganui River Tour for 2025. On the following pages is our full itinerary.

Tour Overview

Join us on this popular tour that offers many options to enjoy the Whanganui River in all its glory. The jet boat trip from Pipiriki includes, for the more adventurous, a chance to take a gentle 40 minute guided walk to the well-known Bridge to Nowhere. For the less mobile in the group, you still get to enjoy the magnificent upriver jetboat ride simply without the full walk. However, you must still be able to climb up from the jet boat to the beginning of the track as this is where the toilet facilities are. Free time in Whanganui city is a feature of this tour.

Booking

To secure your place on this tour, please call us on 0800 471 227 or alternatively 370 6600, Extn 2.

Your place on this tour is confirmed only by ringing us and acknowledging that you have read the terms and conditions. Secondly, we require your deposit to confirm your booking (amounts shown in the Terms and Conditions).

Covid-19 Protection

Attached is important information relating to Covid-19 and how we travel.

In consultation with our Health and Safety team, we continue to listen and adapt to the requirements and guidance of Ministry of Health and Government.

Thank you for understanding as we continue to work through these changes to keep our valued passengers safe. If you have any queries, please call our team. We are happy to answer any questions.

Travel Insurance

We strongly encourage you to consider taking travel insurance, as you are now able to get cover for Covid-19 related travel disruptions. Additionally, there are also often non-refundable portions included in any tour. You are welcome to use other providers, but we recommend Helloworld Travel, Masterton. They offer both cancellation and full cover for domestic and international travel. Please don't hesitate to call them direct on 06 378 2454, or email them at masterton@travel.helloworld.co.nz; they will be only too happy to answer your questions or provide you with a quote.

Should there be any part of the itinerary you wish to discuss, please give us a call, as we want your decision to join us to be as fully informed as possible.

Kind regards, Tranzit Tours team

Day 1 Monday, 3 March 2025

Tour Our Journey Begins - Ohakune

We meet in Palmerston North this morning, with transfers from Wellington, Kapiti, Wairarapa and other surrounding areas. After a welcome morning tea at a local café (inclusive), we travel to Taihape, our lunch stop today (at own choice and cost). Mid afternoon we arrive at our Ohakune accommodation, our hotel nestled at the foot of NZ's first National Park, gifted to the people of NZ by chief Te Heu Heu of the Tuwharetoa tribe, in 1887. Tongariro National Park contains our three much loved volcanoes, Tongariro, Ruapehu and Ngaruahoe. Weather permitting, we will take a drive up the Ohakune Mountain Road to the Turoa ski field lookout and later stretch our legs with a short Ohakune forest walk. Tonight, we dine in.



Day 2 Tuesday, 4 March 2025

Tour The Bridge to Nowhere - Whanganui River Road

This morning we journey across the seldom travelled Pipiriki-Raetihi Road to Pipiriki, the southern gateway to Whanganui National Park. Our operator, Whanganui River Adventures welcomes us aboard as they share with us the history and stories of the river stops and of the early settlers in the Mangapurua Valley – including the story of the famous "Bridge to Nowhere". We jet boat upriver for 32kms through fern and flax cloaked gorges to the Mangapurua Landing, disembarking on arrival. Clambering up out of the river, we set off on a 40-minute (each way) guided walk to the "Bridge to Nowhere". A picnic lunch is provided together with a hot cuppa, the beverages backpacked by our guides. Retracing our steps from the bridge back to the landing, we reboard our jet boat to return us to Pipiriki.

This afternoon we travel down the Whanganui River Road that passes Jerusalem and many other historic points of interest along the way, arriving late afternoon in the river city of Whanganui. After a full day of adventure, we will have some time to relax before we dine out tonight.



Tour History Abounds - The Whanganui River

This morning and tomorrow we will have breakfast out at a café a short walk from our hotel. Setting off for the day, we start with an optional visit to the Whanganui Regional Museum. Set in Pukenamu Queen's Park, the museum is highly recommended, famed for its Taonga Maori collection, and a place to check out more history and the influences on the region's development. Or you can visit the Sarjeant Art Gallery, NZ Glassworks, or take a walk along the riverbank walkway. We then make our way up river to Upokongaro, where lunch today (included) is at a popular local café. After lunch we visit the historic Church of St Mary's hosted by our boat skipper, before boarding the genuine vintage riverboat Motor Vessel Wairua. Built at Poplar in London by Yarrow & Co, the Wairua joined the famous Hatrick and Co. Whanganui River Steamer fleet in November 1904 and was a pioneer of river travel above Pipiriki. She has been faithfully restored to first class condition. Disembarking at Moutoa Quay we take a drive out to Castlecliff Beach and visit Virginia Lake, where the Winter Gardens always put on a colourful display, and you can enjoy a pleasant walk around the historic lake. Returning to our hotel, we have some time to unwind and change for our night out at Bushy Park. In 1962 Bushy Park was bequeathed to the RNZ Forest & Bird Protection Society and in 1995 ownership of the homestead, stables, and surrounding bush was transferred to an independent trust, now known as Bushy Park Trust, who continue to run the park. We enjoy dinner in the elegant dining room of the Edwardian-era homestead, which is registered with Heritage New Zealand. Following dinner, we return to our accommodation for a wellearned rest.



Day 4 Thursday, 6 March 2025

Tour We Farewell the River - Travelling Home

Today we complete our foray into the history of the Whanganui River, visiting the Riverboat Museum with its intricate display of river related photography and artefacts from the last century. We then board the Waimarie Paddle Steamer, New Zealand's only authentic coal-fired paddle steamer in operation. On a two-hour cruise, we listen to stories, take in the beautiful scenery, and meet the homing pigeons. A picnic lunch and complimentary drinks are included on the voyage. Our last view of the river will be from Durie Hill before driving the Fordell route to Sanson where we farewell our fellow travellers who will be transferred back to their respective home addresses.



Cost of Tour Includes

- Accommodation
- All dinners, 2 course or buffet
- All breakfasts
- All coach travel
- Meet and Greet morning tea Day 1
- Whanganui River Adventures guided jetboat from Pipiriki to the Mangapurua Landing
 * inclusive of 40 min walk each way to the Bridge to Nowhere
- Historic Riverboat Cruise Motor Vessel Wairua
- Paddle Steamer Waimarie cruise
- Lunches Days 2, 3, and 4 (picnic lunches on day 2 & 4)

Total Cost Per Person

Double or twin share: NZ\$2,390.00 Single accommodation: NZ\$2,665.000

Terms and Conditions

Deposit required to confirm your booking \$700.00 per person

Tour balance payable by: 15 January 2025

Bank account details: BNZ 020688 0127658 00

Tour Reference: UPTHEWAG25

To: Tranzit Coachlines Wairarapa Ltd P O Box 116 MASTERTON 5840 Phone 0800 471 227 or (06) 370 6600

OR: Book online at www.tranzittours.co.nz

Conditions and Important Booking Information

Tranzit Coachlines (Wairarapa) Ltd, trading as Tranzit Tours Terms and Conditions and Important Booking Information

Before you book a tour with Tranzit Tours, please take the time to read and understand these Terms and Conditions below.

Pricing Validity

All costs associated with each tour are outlined in full within each tour itinerary. All pricing quoted is valid for the dates of tour when booked.

Reservations and Payments

- Bookings for all Tranzit tours can be made through any Tranzit Coachlines Reservations Centre or an approved Travel Agent.
- Any person making a booking for others shall be deemed to have accepted these Terms and Conditions on behalf of all individuals
 they are booking on a tour and it is the responsibility of the person making the booking to bring these Terms and Conditions to the
 attention of those individuals booked.
- A deposit as stated in the Tour Itinerary is payable to secure the booking.
- The balance must be paid in full by the date stated in the Tour Itinerary.
- Any reservation made within fourteen (14) days of the tour departure must be paid in full at the time of booking.

Cancellations, Postponements and Alterations Cancellations by the Customer

- <u>Cancellations 45+ days</u> before tour departure date a cancellation fee valued at 15% of your deposit, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- <u>Cancellations 44 8 days</u> before tour departure date a cancellation fee valued at 15% of the total tour cost, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- <u>Cancellations within 7 days</u> before tour departure date a cancellation fee valued at 25% of the total tour cost, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- No refunds will be made for cancellations made within one day of departure or once travel has commenced. Refunds will not be provided for unused portions of a tour, unless the Customer can provide genuine reason and documentary evidence that services were unable to be utilised (and a refund if applicable is available from the other provider) in which case the company will review each request and may provide a partial refund at the sole discretion of the company.
- Cancellations of one half of a twin share booking will result in the Customer cancelling being charged the cost of a single booking, if the Company is unable to match the twin share booking with another Customer.

Alterations by the Customer

• The Customer may transfer their booking to another person for the same tour and commencement date, but only if the other person satisfies all of Tranzit Tours requirements in relation to the tour and provides us a completed Booking Form. The Customer must notify Tranzit Tours in writing of the intended transfer at least 30 days prior to the commencement date of the tour. A \$60 transfer fee per person/per transfer will apply (in addition to any supplier change fees).

Cancellations or Postponements by the Company

- Tranzit Tours reserves the right to cancel, reschedule or postpone a tour. With the exception of the Force Majeure section below, Tranzit Tours will:
- In the event of a tour being <u>cancelled by the company</u> prior to departure and not postponed refund the total amount paid in respect of that tour or provide a credit, but will have no further liability to the Customer.
- In the event of a tour being <u>postponed</u> rebook the Customer for the new departure date or provide a credit, but will have no further liability to the Customer.
- In the event of a Force Majeure event that occurs prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe weather, power outages, labour disruptions, pandemic, government controls or other events outside Tranzit Tours control that interrupts the ability to operate the tour in full or in part, or if Tranzit Tours determines that the quality of the tour or the health and safety of the Customer would be compromised, Tranzit Tours reserves the right to cancel, postpone, or shorten the tour and will be excused and released from its obligations without liability of any kind. Customers will receive a credit for postponed tours. For cancelled or shortened tours, refunds in these circumstances will be in full less any unrecoverable costs (i.e. expenses already incurred or fees charged by other providers).
- The Customer will be advised of any increased tour costs as a result of the postponement. Credits will be equal to the value of the payment made and must be used within 12 months. Customers are strongly advised to take out travel insurance.
- In the event of cancellation or postponement by the company, Tranzit Tours is not responsible for any consequential loss incurred by the Customer. Customers are again advised to take out travel insurance.

Alterations by the Company

- Before Tour Commencement: If a major change to the tour needs to be made before departure, we will inform the Customer of the change as soon as practicable and will advise of any consequential price increase or decrease.
- Tranzit Tours reserves the right to alter a tour (including the itinerary) and substitute accommodation facilities should unforeseen circumstances beyond our control make changes necessary. Whilst every effort is made to adhere to the itinerary as provided, the company reserves the right to alter the touring and attractions as dictated by circumstances and conditions outside the company's control. Alterations may be made to ensure the smooth running of the tour. Every attempt will be made to ensure alterations do not adversely affect the operation of the tour. The company will not be held responsible for weather-based cancellations, or those closures made at the tour provider's discretion.
- Tranzit Tours will inform the customer as soon as practicable and will advise of any consequential price increase or decrease.

Insurance

• Tranzit Tours recommend that you purchase comprehensive travel insurance to cover against things like lost or damaged luggage, accident or sickness, loss or theft of personal belongings and documents, or the need to cancel or shorten your tour. Please note that special conditions will apply for pre-existing medical conditions with all travel insurance policies.

Health and Fitness

- Tranzit Tours are generally able to accommodate most fitness abilities; however, some tours may require a certain level of physical fitness for full enjoyment of tour activities. The Customer must inform Tranzit Tours, at the time of booking, of any health or fitness restrictions that may limit participation of tour activities or put the Customer, tour staff or other customers at risk. The Customer acknowledges that their suitability for a tour, or any activity within a tour, is wholly the Customer's responsibility.
- Payment of a deposit by the Customer to secure a Tranzit Tour acts as a warranty that:
 - o the Customer is reasonably healthy and/or fit to participate in the tour, and
 - o the Customer does not have a health, physical condition or disability that would create risk to themselves, tour staff or other customers, and
 - o the Customer indemnifies Tranzit Tours from all actions, claims and demands arising out of any want of health or fitness.
- Tranzit Tours reserves the right to decline a booking on medical, health or fitness grounds at its sole discretion.
- Tranzit Tours reserves the right to remove a Customer from a tour, or quarantine a Customer on tour, if their health and/or fitness
 interferes with the tour or staff safety or other Customers safety or tour experience in any way. Any additional costs associated
 with a Customer's removal from tour or placement into quarantine, shall be borne by the Customer. Refunds will be made in
 accordance with these Terms and Conditions.

Authority on Tour

• Tranzit Tours are operated by staff with decision making authority while on tour. By travelling with Tranzit Tours, you agree to accept the authority of the driver/guide and their decisions are final in all matters likely to affect the wellbeing, safety or experience of any customer or staff member on board. Failure to adhere to reasonable requests or any inappropriate behaviour that is degrading the experience of other customers, may result in the Customer being removed from the tour. If a Customer is asked to leave a tour, any costs associated with returning home will be borne by the Customer and any unused portion of the tour will not be refunded.

Responsibilities

- Tranzit Tours include goods and services provided by other operators such as hotels, attractions and transportation companies.
 Customers are advised to familiarise themselves with the terms and conditions on which these services are supplied. Accordingly,
 Tranzit Tours will not be responsible and will be excluded from liability for any loss, damage, omission or acts being negligent or otherwise, committed by other goods and service providers used in connection with the tour.
- Tranzit Tours is not liable for any loss, damage, delay, or injury caused to the traveller or their baggage whilst under the care or control of a third-party provider. A Customer's baggage and personal effects shall be carried at the owner's risk as provided for under the Carriage of Goods Act.
- Tranzit Tours is not responsible for any losses or additional expenses to the Customer due to tours impacted by Force Majeure
 events that occur prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe
 weather, power outages, labour disruptions, pandemic, government controls or other events outside Tranzit Tours control that
 interrupts the ability to operate the tour in full or in part, or if Tranzit Tours determines that the quality of the tour or the health
 and safety of the Customer would be compromised.

Acceptance of Risk

• The Customer acknowledges that all Tranzit Tours may be subject to risks and dangers beyond that which might be experienced by the Customer at home. Except as provided in law, the Customer acknowledges that they assume all risk and Tranzit Tours is not liable for misadventure, death, injury, delay or loss which occurs during the tour.

Seat Rotation

• For the enjoyment of all travellers Tranzit Tours operates a seat rotation system which all travellers must participate in as a condition of booking.

Photographs

- Photographs used to market any Tranzit Tour depict typical scenes experienced, but the subject matter may not necessarily be seen or experienced whilst visiting a destination within a tour.
- Whilst on tour, the Customer may be included in photographs and/or film taken by the guide or driver. These photographs may be
 used for future promotional advertising purposes and by booking on a Tranzit Tour the Customer authorises the use of any images
 they are captured in to be used without further consent or any payment of any kind. If the Customer does not authorise the use of
 their image for promotional purposes, they must make this known at the time of booking.

Privacy Policy

Any personal information that Tranzit Tours collects about the Customer may be used for any purpose associated with the
operation of a tour or to send the Customer marketing material in relation to Tranzit Tour products. The information may be
disclosed to our agents, service providers or other suppliers to enable Tranzit Tours to operate the tour. Tranzit Tours will
otherwise treat your details in accordance with our privacy policy (available on our website).

Applicable Law

• The laws of New Zealand govern these Terms and Conditions to the fullest extent allowable.

Keeping you healthy and safe on our domestic Tranzit Tours

The health, safety and wellbeing of our passengers and team members is our highest priority and we are obligated to take all practicable risk measures to operate safely.

While the New Zealand Government has removed the self-isolation mandates should people contract COVID-19, the health, safety and wellbeing of our passengers while on tour with us is of utmost importance. As a company, Tranzit Group will always take advice from the Ministry of Health on best practice safety protocols for all infectious diseases, including COVID-19.

Our health and safety measures include:

- ✓ Our Tranzit Tours team undergoing Rapid Antigen Tests (RATs) the morning of the departure of the tour to eliminate any potential risk of COVID-19.
- ✓ Asking passengers to pro-actively undergo a self-administered RAT prior to departure for their safety (and the safety of all passengers on the tour) should they feel they could have been put at risk of contracting COVID-19 or feel unwell (including hayfever, cold and flu-like symptoms). If in doubt, we ask passengers to call the Tranzit Tours Team.
- ✓ Encouraging passengers to wash hands regularly in warm soapy water, use provided hand sanitizer, cough/sneeze into the inside corner of their elbows and stay clear of people who are unwell.
- ✓ Providing individual snap lock bags so each passenger can dispose of personal rubbish, including tissues and face masks.
- ✓ Ensuring that prior to our tour's departure the coach undergoes a deep clean (including the air-conditioning filters) and reminding passengers that if they are unwell, they need to stay home.
- ✓ All hard surfaces being cleaned daily with a disinfectant while on tour.
- ✓ Providing biodegradable disposable cups on tour to prevent cross contamination.
- ✓ Using tongs for food handling and our team members wearing gloves when handling food.
- ✓ Providing disposable masks, although we encourage passengers to bring their own masks. While it is not compulsory for passengers to wear masks on a coach tour, we do encourage it if you are showing any cold or flu-like symptoms.
- ✓ Some facilities may still ask people to wear a face mask. We ask you to respect their policies to protect those at higher risk.
- ✓ Ensuring our team is fully trained in first aid.

If you become unwell on tour, please contact Healthline on: 0800 611 116 or your doctor immediately who will triage symptoms over the phone and advise next steps. This may include having a COVID-19 test and then self-isolating from the tour. While not mandated, the Ministry of Health guidance is to stay at home for five days if unwell or have tested positive for COVID-19. This will be managed on a case-by-case basis. Our Tranzit team will support you and assist with logistics (at the cost of the Passenger – which may be covered by your travel insurance).

Thank you for understanding as we continue to work to keep you, our valued passengers, safe. Our team is always happy to answer any specific questions you have.

Part of The Tranzit Group