



Kalmanawa Horses

# The Kaimanawas

for New Zealand's Senior Travel Club

Itinerary especially prepared for

# Kaimanawas December 2022 - enquiry

Travelling 2 December 2022 to 4 December 2022

Thank you for your enquiry into our Kaimanawas tour for 2022. On the following pages is our full itinerary.

## Tour Overview

We have jumped at the chance to once again offer this rare and exciting opportunity to spend a day discovering the famous heritage horses of the Kaimanawas. Joined by highly knowledgeable guides, we observe mares and foals, yearlings and stallions roaming free in their spectacular back country environment.

Kaimanawa Heritage Horses (KHH) is a non-profit charitable society dedicated to the welfare of Kaimanawa horses in both the wild and domestic environments. Every year they fund raise by arranging with the NZ Army to take groups into the Kaimanawa Ranges to see these fabulous horses in the wild.

The Kaimanawa horse is a unique and historically important link to New Zealand's recent past. Identified as a breed with distinct and unique characteristics, the Kaimanawa's are highly intelligent, quick adapters, hardy, robust and strong, reflecting their survival instincts in the wild. They are sound, sure-footed and tough and live on very little.

## Booking

To secure your place on this tour, please call us on 0800 471 227 or alternatively 370 6600, Extn 2.

Your place on this tour is confirmed only by ringing us and acknowledging that you have read the terms and conditions. Secondly, we require your deposit to confirm your booking (amounts shown in the Terms and Conditions).

## Covid-19 Protection Framework and Vaccine Certificates

Attached is important information relating to Covid-19 and how we travel under the new Protection Framework, or Traffic Light System.

Our health and safety team regularly update our Risk Management Plan as it aligns to the Ministry of Health Covid 19 Protection Framework, to allow us to travel safely within New Zealand. This is continually monitored.

All our team are fully vaccinated.

Thank you for understanding as we continue to work through all these changes to keep our valued passengers safe. If you have any queries, please call our team. We are happy to answer any questions.

## Travel Insurance

There are often non-refundable portions included in any tour, so for this reason we encourage you consider travel insurance. You are welcome to use other providers, but we recommend Helloworld Travel, Masterton. They offer both cancellation and full cover for domestic and international travel. Please don't hesitate to call them direct on 06 378 2454 or email them at [masterton@helloworld.co.nz](mailto:masterton@helloworld.co.nz); they will be only too happy to answer your questions or provide you with a quote.

Should there be any part of the itinerary you wish to discuss, please give us a call, as we want your decision to join us to be as fully informed as possible.

Anil, Ali and Robin - your Tranzit Tours team

## Trip Details

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### Day 1 Friday, 2 December 2022

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#### Tour Travelling to Taihape

We meet at Sanson this morning, with transfers arranged from Wellington, Kapiti, Palmerston North, Wairarapa and other surrounding areas. Here we gather to enjoy lunch together at a local café (inclusive) before travelling to Taihape, our final destination. We dine out tonight at a popular local restaurant before turning in for a well-earned rest in anticipation of our big day out in the Kaimanawa Ranges the following day.



### Day 2 Saturday, 3 December 2022

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#### Tour Kaimanawa Heritage Horses

Today we journey to Waiouru to meet with representatives of the NZ Army and Kaimanawa Heritage Horses whose combined efforts have enabled us to access the Kaimanawa Ranges to see these fabulous horses in the wild. Travelling in our tour coach over NZ Defence land, this area is normally closed to the public so we are very privileged to be able to enjoy this experience. We will be joined by highly knowledgeable guides: a Kaimanawa Heritage guide alternating with a DOC guide, as we observe foals, mares, yearlings and stallions roaming free in their family bands. We see where the annual muster takes place and enjoy spectacular back country scenery as we learn more about how and where these horses run in the wild. Our picnic lunch (included) is sourced from a popular local Café prior to our departure. After an exhilarating day we return to Taihape to dine out once more at our favourite restaurant.



### Day 3 Sunday, 4 December 2022

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#### Tour Travelling Home

With a welcome later start, we are homeward bound today. We visit the Utiku Wool Company before arriving back in Palmerston North for an early lunch (own cost and leisure) and bidding our fellow travellers farewell and being transferred to our home locations



#### Cost of Tour Includes

- Accommodation (twin share)
- All evening meals (2 course or buffet)
- All breakfasts
- Lunch on Day 1
- All coach travel
- Visit to the Kaimanawa Heritage Horses including:
  - A talk and slide show by a NZ Army representative on army activities and safety.
  - Coach safari tour with local guide
  - A picnic lunch at the muster yards, along with a short address on the muster process.
  - Merchandise stall at the muster yards.



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## Total Cost Per Person

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Double or twin share:	NZ\$1,230.00
Single Accommodation:	NZ\$1,400.00

## Terms and Conditions

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**Deposit required to confirm your booking \$330.00 per person**

**Tour balance payable by: 10 October 2022**

Bank account details: BNZ 020688 0127658 00  
Tour Reference: Kaiman22

To: Tranzit Coachlines Wairarapa Ltd  
P O Box 116  
MASTERTON 5840  
Phone 0800 471 227 or (06) 370 6600

OR: Book online at [www.tranzittours.co.nz](http://www.tranzittours.co.nz)

## Conditions and Important Booking Information

**Tranzit Coachlines (Wairarapa) Ltd, trading as Tranzit Tours**  
**Terms and Conditions and Important Booking Information**

Before you book a tour with Tranzit Tours, please take the time to read and understand these Terms and Conditions below.

### Pricing Validity

- All costs associated with each tour are outlined in full within each tour itinerary. All pricing quoted is valid for the dates of tour when booked.

### Reservations and Payments

- Bookings for all Tranzit tours can be made through any Tranzit Coachlines Reservations Centre or an approved Travel Agent.
- Any person making a booking for others shall be deemed to have accepted these Terms and Conditions on behalf of all individuals they are booking on a tour and it is the responsibility of the person making the booking to bring these Terms and Conditions to the attention of those individuals booked.
- A deposit as stated in the Tour Itinerary is payable to secure the booking.
- The balance must be paid in full by the date stated in the Tour Itinerary.
- Any reservation made within fourteen (14) days of the tour departure must be paid in full at the time of booking.

### Cancellations, Postponements and Alterations

#### Cancellations by the Customer

- Cancellations 45+ days before tour departure date – a cancellation fee valued at 15% of your deposit, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- Cancellations 44 – 8 days before tour departure date – a cancellation fee valued at 15% of the total tour cost, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- Cancellations within 7 days before tour departure date – a cancellation fee valued at 25% of the total tour cost, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- No refunds will be made for cancellations made within one day of departure or once travel has commenced. Refunds will not be provided for unused portions of a tour, unless the Customer can provide genuine reason and documentary evidence that services were unable to be utilised (and a refund if applicable is available from the other provider) in which case the company will review each request and may provide a partial refund at the sole discretion of the company.
- Cancellations of one half of a twin share booking will result in the Customer cancelling being charged the cost of a single booking, if the Company is unable to match the twin share booking with another Customer.

### Alterations by the Customer

- The Customer may transfer their booking to another person for the same tour and commencement date, but only if the other person satisfies all of Transit Tours requirements in relation to the tour and provides us a completed Booking Form. The Customer must notify Transit Tours in writing of the intended transfer at least 30 days prior to the commencement date of the tour. A \$60 transfer fee per person/per transfer will apply (in addition to any supplier change fees).

### Cancellations or Postponements by the Company

- Transit Tours reserves the right to cancel, reschedule or postpone a tour. With the exception of the Force Majeure section below, Transit Tours will:
- In the event of a tour being cancelled by the company prior to departure and not postponed – refund the total amount paid in respect of that tour or provide a credit, but will have no further liability to the Customer.
- In the event of a tour being postponed – rebook the Customer for the new departure date or provide a credit, but will have no further liability to the Customer.
- In the event of a Force Majeure event that occurs prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe weather, power outages, labour disruptions, pandemic, government controls or other events outside Transit Tours control that interrupts the ability to operate the tour in full or in part, or if Transit Tours determines that the quality of the tour or the health and safety of the Customer would be compromised, Transit Tours reserves the right to cancel, postpone, or shorten the tour and will be excused and released from its obligations without liability of any kind. Customers will receive a credit for postponed tours. For cancelled or shortened tours, refunds in these circumstances will be in full less any unrecoverable costs (i.e. expenses already incurred or fees charged by other providers).
- The Customer will be advised of any increased tour costs as a result of the postponement. Credits will be equal to the value of the payment made and must be used within 12 months. Customers are strongly advised to take out travel insurance.
- In the event of cancellation or postponement by the company, Transit Tours is not responsible for any consequential loss incurred by the Customer. Customers are again advised to take out travel insurance.

### Alterations by the Company

- Before Tour Commencement: If a major change to the tour needs to be made before departure, we will inform the Customer of the change as soon as practicable and will advise of any consequential price increase or decrease.
- Transit Tours reserves the right to alter a tour (including the itinerary) and substitute accommodation facilities should unforeseen circumstances beyond our control make changes necessary. Whilst every effort is made to adhere to the itinerary as provided, the company reserves the right to alter the touring and attractions as dictated by circumstances and conditions outside the company's control. Alterations may be made to ensure the smooth running of the tour. Every attempt will be made to ensure alterations do not adversely affect the operation of the tour. The company will not be held responsible for weather-based cancellations, or those closures made at the tour provider's discretion.
- Transit Tours will inform the customer as soon as practicable and will advise of any consequential price increase or decrease.

### Insurance

- Transit Tours recommend that you purchase comprehensive travel insurance to cover against things like lost or damaged luggage, accident or sickness, loss or theft of personal belongings and documents, or the need to cancel or shorten your tour. Please note that special conditions will apply for pre-existing medical conditions with all travel insurance policies.

### Health and Fitness

- Transit Tours are generally able to accommodate most fitness abilities; however, some tours may require a certain level of physical fitness for full enjoyment of tour activities. The Customer must inform Transit Tours, at the time of booking, of any health or fitness restrictions that may limit participation of tour activities or put the Customer, tour staff or other customers at risk. The Customer acknowledges that their suitability for a tour, or any activity within a tour, is wholly the Customer's responsibility.
- Payment of a deposit by the Customer to secure a Transit Tour acts as a warranty that:
  - the Customer is reasonably healthy and/or fit to participate in the tour, and
  - the Customer does not have a health, physical condition or disability that would create risk to themselves, tour staff or other customers, and
  - the Customer indemnifies Transit Tours from all actions, claims and demands arising out of any want of health or fitness.
- Transit Tours reserves the right to decline a booking on medical, health or fitness grounds at its sole discretion.
- Transit Tours reserves the right to remove a Customer from a tour, or quarantine a Customer on tour, if their health and/or fitness interferes with the tour or staff safety or other Customers safety or tour experience in any way. Any additional costs associated with a Customer's removal from tour or placement into quarantine, shall be borne by the Customer. Refunds will be made in accordance with these Terms and Conditions.

### Authority on Tour

- Transit Tours are operated by staff with decision making authority while on tour. By travelling with Transit Tours, you agree to accept the authority of the driver/guide and their decisions are final in all matters likely to affect the wellbeing, safety or experience of any customer or staff member on board. Failure to adhere to reasonable requests or any inappropriate behaviour that is degrading the experience of other customers, may result in the Customer being removed from the tour. If a Customer is asked to leave a tour, any costs associated with returning home will be borne by the Customer and any unused portion of the tour will not be refunded.

## **Responsibilities**

- Transit Tours include goods and services provided by other operators such as hotels, attractions and transportation companies. Customers are advised to familiarise themselves with the terms and conditions on which these services are supplied. Accordingly, Transit Tours will not be responsible and will be excluded from liability for any loss, damage, omission or acts being negligent or otherwise, committed by other goods and service providers used in connection with the tour.
- Transit Tours is not liable for any loss, damage, delay, or injury caused to the traveller or their baggage whilst under the care or control of a third-party provider. A Customer's baggage and personal effects shall be carried at the owner's risk as provided for under the Carriage of Goods Act.
- Transit Tours is not responsible for any losses or additional expenses to the Customer due to tours impacted by Force Majeure events that occur prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe weather, power outages, labour disruptions, pandemic, government controls or other events outside Transit Tours control that interrupts the ability to operate the tour in full or in part, or if Transit Tours determines that the quality of the tour or the health and safety of the Customer would be compromised.

## **Acceptance of Risk**

- The Customer acknowledges that all Transit Tours may be subject to risks and dangers beyond that which might be experienced by the Customer at home. Except as provided in law, the Customer acknowledges that they assume all risk and Transit Tours is not liable for misadventure, death, injury, delay or loss which occurs during the tour.

## **Seat Rotation**

- For the enjoyment of all travellers Transit Tours operates a seat rotation system which all travellers must participate in as a condition of booking.

## **Photographs**

- Photographs used to market any Transit Tour depict typical scenes experienced, but the subject matter may not necessarily be seen or experienced whilst visiting a destination within a tour.
- Whilst on tour, the Customer may be included in photographs and/or film taken by the guide or driver. These photographs may be used for future promotional advertising purposes and by booking on a Transit Tour the Customer authorises the use of any images they are captured in to be used without further consent or any payment of any kind. If the Customer does not authorise the use of their image for promotional purposes, they must make this known at the time of booking.

## **Privacy Policy**

- Any personal information that Transit Tours collects about the Customer may be used for any purpose associated with the operation of a tour or to send the Customer marketing material in relation to Transit Tour products. The information may be disclosed to our agents, service providers or other suppliers to enable Transit Tours to operate the tour. Transit Tours will otherwise treat your details in accordance with our privacy policy (available on our website).

## **Applicable Law**

- The laws of New Zealand govern these Terms and Conditions to the fullest extent allowable.

## Keeping you healthy and safe on our Tranzit Tours

Our passengers and team members' health, safety and wellbeing are our highest priority. We are obligated to take all practicable risk measures to operate safely. With COVID-19 still a risk in New Zealand, we take advice from the Ministry of Health on best practice safety protocols and have implemented these into our robust *COVID-19 Risk Management Plan* aligned to the Ministry of Transport *COVID-19 Protection Framework*. All our key suppliers have provided assurance they are observing the same safety protocols, so we can travel safely and feel welcomed.

### COVID-19 Safety measures include:

- ✓ Our Tranzit Tours team will be undergoing Rapid antigen tests (RATs) the morning of departure to eliminate any risk of potential COVID-19.
- ✓ If passengers feel they could have been put at risk of contracting COVID-19 prior to departure, we ask passengers to pro-actively undergo a self-administered RAT test prior to departure for their safety and the safety of all passengers on the tour. If in doubt, call the Tranzit Tours Team.
- ✓ Encouraging passengers to wash hands regularly in warm soapy water, use provided hand sanitizer, cough into the inside of your elbow and stay clear of people who are unwell.
- ✓ Providing individual snap lock bags so each passenger can dispose of personal rubbish including tissues and face masks.
- ✓ Prior to our tour's departure: our coach undergoes a deep clean including the air con filters and passengers are reminded that if they are unwell, they need to stay home. Also please review the MOH *Locations of Interest* before travelling.
- ✓ All hard surfaces cleaned daily with a disinfectant.
- ✓ Providing biodegradable disposable cups on tour to prevent cross contamination.
- ✓ Tongs are used for food handling and our team members wear gloves.
- ✓ Disposable face coverings are provided, or you're welcome to bring your own. Under the Covid-19 Protection Framework it is not compulsory for passengers to wear face masks on a coach tour, however we do encourage it.
- ✓ Face coverings are compulsory (unless you have a medical exemption) when visiting some public places, such as cafes, and some attractions.
- ✓ Although QR Codes are not mandatory under the Orange setting, the Coach will still have QR Codes if you wish to scan using the COVID-19 Tracer App or sign in on hard copy contact tracing booklets available on the coach.
- ✓ If you become unwell on tour, please contact Healthline on: 0800 611 116 or your doctor immediately who will triage symptoms over the phone and advise next steps. This may include having a Covid-19 test and then self-isolating from the tour. This will be managed on a case-by-case basis. We can assist with logistics help, at the cost of the Passenger.
- ✓ Our team are fully trained in first aid and COVID-19 vaccinated.

Thank you for understanding as we continue to work through all these changes to keep you, our valued passengers safe. Our team is happy to answer any specific questions you have.

➤ Part of **The Tranzit Group**