

## Chatham Islands 2020

### Conditions and Important Booking Information

#### BOOKINGS

We ask for a non-refundable deposit of \$1000.00 to confirm your reservation. Full payment is due on **2 October 2020**

The balance must be paid in full by the declared date in this tour schedule.

All prices are in NZ dollars.

We reserve the right to alter the tour price if a component of the tour has a price increase between the time of booking and travel commencing.

#### CANCELLATIONS:

Tranzit Coachlines reserves the right to cancel any tour and fully refund your payment.

Cancellations 60 days or more prior to the tour departure - your deposit is non-refundable unless the tour has been cancelled by Tranzit Coachlines.

Cancellations within 60 days of departure will be subject to a fee of 15% of the total tour cost, plus any other fees as charged by the contracted services and providers.

Cancellations within 7 days of departures will be subject to a fee of 25% of the total tour cost, plus any other fees as charged by the contracted services and providers.

No refunds will be made for cancellations made within 48 hours of departure or once travel has commenced. Nor will refunds be made on any unused portions of the tour. However, where clients can provide documentary evidence that goods or services were unable to be utilised (and a refund if applicable is available from the service provider) the company will review this request and provide a refund at the sole discretion of the company.

#### RESPONSIBILITIES

Tranzit Coachlines Wairarapa Ltd are not liable for and deny all responsibility for personal injury or property damage arising out of these activities.

The arrangement providers, namely the carriers providing land, sea or air travel, the operators providing transfers accommodation tours meals and other services, all do so according to their conditions. The traveller accepts the arrangements subject to those conditions and accepts that their rights may be limited to those conditions as found in tickets, vouchers, signs, forms, contracts and the like.

The traveller has no right to claim against Tranzit Coachlines Wairarapa Ltd for any loss, damage, delay or injury caused to the traveller or their baggage whilst under the care or control of an arrangement provider. A traveller's baggage and personal effects shall be carried at owner's risk as provided for under the Carriage of Goods Act.

Tranzit Coachlines Wairarapa Ltd is not responsible for any losses or additional expenses due to delays or alterations in air, land or sea travel due to inclement weather, acts of God, strikes, breakdowns, civil unrest, quarantine, or other circumstances beyond its control.

We hold no responsibility for any costs incurred due to airline rescheduling

#### TRAVEL INSURANCE

Due to the isolation of the Chatham islands, and the non-refundability as a result of the airline component we strongly recommend you take out travel insurance to cover against travel delay, lost or damaged luggage, accident or sickness, loss or theft of personal belongings and documents, or the need to cancel or curtail your holiday.

#### BROCHURE VALIDITY

The prices quoted in this brochure are valid for the dates or tour numbers listed in it.

#### PHOTOGRAPHS

The photographs reproduced depict typical scenes experienced, but the subject matter may not necessarily be seen or experienced whilst visiting that destination.