



Port Arthur - Tasmania

Tasmania
for New Zealand's favourite travel club.

Itinerary especially prepared for

Tasmania 2026

Travelling 4 November to 19 November 2026

Thank you for your enquiry into our Tasmania tour for 2026, our most in-depth Tasmanian experience yet. This carefully planned journey combines gentle adventure, stunning scenery, and well-chosen inclusions to showcase Tasmania at its best. We are very excited to be venturing offshore once again.

While the price may seem substantial at first glance, a closer look at the inclusions reveals just how much is packed into this experience—virtually no stone has been left unturned. From unique experiences to standout locations, this is a journey designed to deliver exceptional value and unforgettable memories. The full itinerary follows.

Booking

To secure your place on this tour, please call us on 0800 471 227 or alternatively 06 370 6600, Ext 2.

Your place on this tour is confirmed only by ringing us and acknowledging that you have read the terms and conditions. Secondly, we require your deposit to confirm your booking (amount shown in the Terms and Conditions).

We need a minimum number for the tour to proceed. Therefore, we strongly recommend booking as soon as possible to avoid disappointment. If the minimum number is not reached and the tour does not proceed, your payment is fully refundable.

Please note our pricing reflects current operating conditions. If there is a significant and sustained increase in fuel costs prior to your tour, we may need to make a fuel adjustment. Should this occur, we will work together via a fair and reasonable approach so there are no surprises closer to the time of travel.

Passports/Visa

Along with your completed application we require a photocopy of your current passport. If you do not hold a New Zealand or Australian passport, you may require a visa for travel to Australia, along with a re-entry permit to New Zealand. Our travel agent can assist with this if required.

Keeping you Healthy and Safe on a Tranzit Tour

The health, safety and wellbeing of our passengers and team members is our highest priority and we are obligated to take all practicable risk measures to operate safely. As a company, Tranzit Group will always take advice from the Ministry of Health on best practice safety protocols for all contagious conditions, (colds, flu, Covid, shingles, measles, diarrhoea and vomiting etc.) along with accidents and other health concerns and feelings of unwellness.

We encourage our passengers to talk to us if you have any questions regarding mobility, fitness or health. If you have any queries, please call our team. We are happy to answer any questions.

Travel Insurance

We recommend all passengers take out comprehensive travel insurance at the time of paying your deposit, with cover for contagious conditions (like colds, flu, Covid, shingles, measles, diarrhoea and vomiting etc). Passengers should familiarise themselves with any limitations the insurance may have around additional costs associated with the requirement to leave a tour or need to cancel. Additionally, there are also often non-refundable portions included in the tour. You are welcome to use other providers, but we recommend Helloworld Travel, Masterton. They offer both cancellation and full cover for domestic and international travel. Please don't hesitate to call them direct on 06 378 2454, or email them at masterton@travel.helloworld.co.nz; they will be only too happy to answer your questions or provide you with a quote.

Should there be any part of the itinerary you wish to discuss, please do not hesitate to give us a call direct at Tranzit Tours on 0800 471 227 or alternatively 06 370 6600, Ext 2, as we want your decision to join us to be as fully informed as possible.

Kind regards Robin, Ali, Katie and Anil, The Tranzit Tours Team

Trip Details

Day 1 **Wednesday, 4 November 2026**

Tour Flying to Auckland

Welcome to our spring Tasmania tour. Pack your bags and have your passports ready for a late-morning home pick-up, where you will be then transferred to Wellington Airport to catch our afternoon flight to Auckland. Staying at a hotel handily located within walking distance to the airport tonight, we dine in the hotel restaurant this evening before preparing ourselves for an early start tomorrow.

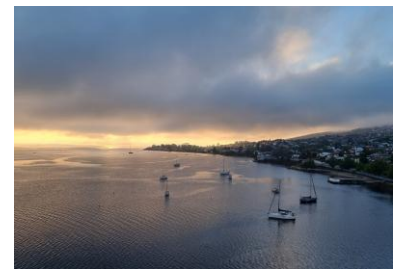
Staying at: Pullman Hotel, Auckland Airport
Meals: dinner at the hotel

Day 2 **Thursday, 5 November 2026**

Tour We Head to Hobart

Our Tasmanian adventure begins early this morning as we walk across to Auckland International Airport to check in for our direct Air New Zealand flight to Hobart. Once we are safely checked in, we can enjoy breakfast at the airport at our leisure (and cost). It's a four-hour flight across the Tasman, but before we know it, we will be welcomed to Hobart by our friendly coach captain before embarking on a sightseeing tour of Hobart. Offering a contrasting blend of heritage, scenery and culture, the city oozes charm. Everywhere we go the past steps out to meet us. Discover Sullivan's Cove and the tiny cottages of Battery Point with architecture that whispers stories of a bygone era. Finally, we are transferred to our hotel where we can enjoy the stunning harbour views from our rooms.

Staying at: Wrest Point Hotel Casino, Hobart
Meals: breakfast own expense, inflight refreshments, dinner at the hotel,



Day 3 **Friday, 6 November 2026**

Tour Exploring Hobart

This morning, we visit world heritage listed Cascades Female Factory, which tells the story of the displacement, mistreatment and forced migration of convict women and girls. During the tour, our tour guide will provide insights of the Female Factory, the convict system of punishment and reform and offer a glimpse of what convict life was like for thousands of women transported to Van Diemen's Land. Next, we head to Brooke Street Pier to travel on a high speed catamaran to MONA – The Museum of Old and New Art. Mona is Australia's largest privately owned museum and gallery and features an extraordinary (and sometimes controversial) collection of ancient, modern and contemporary art. Tonight, we travel to the waterfront district and enjoy a wonderful dinner in the Drunken Admiral Restaurant.

Staying at: Wrest Point Hotel Casino, Hobart
Meals: breakfast at the hotel, dinner at the Drunken Admiral, lunch own expense



Day 4**Saturday, 7 November 2026**

Tour Salamanca Markets & the Huon Valley

One of the highlights each Saturday in Hobart is the Salamanca Markets where hundreds of stallholders set up along the elm tree lined street, drawing large crowds. Take some time exploring the stalls and discovering the entertaining buskers. A pleasant drive later today takes us into picturesque Huon Valley, an area to the south of Hobart. The Huon Valley and D'Entrecasteaux Channel provide some of the most picturesque touring in Tasmania. Travelling via Geeveston we make our way to the Tahune Forest Airwalk. What an exhilarating experience it is to take a walk high in the tree top canopy. On our way back to Hobart, we visit the Apple Shed Museum and Willie Smith Organic Cider for a tasting. Tonight, we enjoy a special dinner at our hotel's Point Revolving Restaurant.



Staying at: Wrest Point Hotel Casino, Hobart

Meals: breakfast and dinner at the hotel, lunch own expense

Day 5**Sunday, 8 November 2026**

Tour Port Arthur

We travel down to the Tasmanian Peninsula today where we discover the unimaginable story of the Port Arthur Historic Site. The penal settlement is a special place of vivid history, cultural heritage and stories so compelling you'll want to hear them again and again. It's a place where up to 12,000 prisoners were kept in an atmosphere of hopelessness and misery. Despite its tranquil and spectacular location, you can imagine the conditions, especially on a cold winter's day, endured by the prisoners 150 years ago. We take a fascinating journey, retracing the life of convicts in the Visitor Interpretation Centre before a walking tour through the settlement and a harbour cruise. On our return to Hobart, we stop to view some natural attractions on the Tasman Peninsula. We'll see the Blow Hole, Tasman Arch, Devils Kitchen and Doo Town, a village famous for its quirky house names. We dine in at our hotel this evening.



Staying at: Wrest Point Hotel Casino, Hobart

Meals: breakfast and dinner at the hotel, lunch at Port Arthur

Day 6

Monday, 9 November 2026

Tour Bruny Island

Today we embark on the Bruny Island Traveller, a full day of exploring spectacular landscapes and gourmet local produce. We'll visit the home of Bruny Island's cheese, oysters, honey and wine, savouring their produce as we hear the stories behind the harvest. Visit the Neck, which connects the north and south of Bruny Island together, leave footprints in the sand of Two Tree Point beach and meander through the dense rainforest, home to the rare white wallaby. This is more than just a tasting tour. At every stop, we sit back, relax and enjoy a full inclusive experience. After a day of tasting and sampling, we have not made a dinner booking this evening. Our coach driver will arrange to drop and pick you up from town, or you can try another of the varied restaurant options within our hotel. You may even like to put your feet up and order room service (at own cost).



Staying at: Wrest Point Hotel Casino, Hobart

Meals: breakfast at the hotel, lunch included, dinner own expense

Day 7

Tuesday, 10 November 2026

Tour The West Coast

We farewell Hobart this morning and begin our journey to the West Coast. We visit Russell Falls, arguably Tasmania's prettiest waterfall and one of the easiest to access. Located in Mt Field National Park, Russell Falls forms as one of three falls that share the same watercourse. Wander through the mossy, deep green forest and watch the water cascading gently over multiple levels. We continue to the geographical centre of Tasmania, Derwent Bridge, where we enjoy lunch at The Wilderness Hotel before viewing the Wall in the Wilderness. The beautifully carved works depict the history and hardship and pay homage to the individuals who settled and protected the area. This afternoon we drive through the pristine landscape of the Franklin Gordon Wild Rivers National Park and the historic mining town of Queenstown before arriving in the gorgeous town of Strahan.



Staying at: Strahan Village Hotel

Meals: breakfast and dinner at the hotel, lunch at Wilderness Hotel

Day 8**Wednesday, 11 November 2026**

Tour The Gordon River

Cruising down the iconic Gordon River is a must do when visiting Tasmania. Our cruise will bring the river and its rich history to life for an unforgettable experience. Cruising the scenic waterways, we'll listen to the intriguing stories of the region, passage through Hells Gate and step ashore Sarah Island to see some of Australia's oldest convict ruins. The highlight will be the serenity and famous reflections as we cruise along the Gordon River. We finish the cruise with a boardwalk stroll through the ancient forests at Heritage Landing before returning to Strahan. There will be some time at leisure before our pre-dinner show, "The Ship That Never Was". The highly entertaining performance brings history to life as you learn the fate of the Sarah Island convicts. Returning to our hotel we dine in at our hotel restaurant which offers great views overlooking Macquarie Harbour.



Staying at: Strahan Village Hotel

Meals: breakfast and dinner at the hotel, lunch on cruise

Day 9**Thursday, 12 November 2026**

Tour Strahan to Cradle Mountain

This morning we make our way to Zeehan, to discover the region's fascinating history. From mines and memories to trains and treasures, the West Coast Heritage Centre offers a unique insight into this history. We then journey through Tullah and Rosebery to Cradle Mountain, where we visit Devils @ Cradle, a conservation and breeding facility for the at-risk Tasmanian Devil. We'll be guaranteed a sighting of these unique animals while they sunbake, sleep in their dens or run around their enclosures. After checking into our accommodation, we have free time to explore our scenic surrounds. Step out of your door and you're sure to see a wallaby or a wombat. If you want more of a leg stretch, there are pleasant walks nearby. From the Interpretation Centre, there is a short boardwalk meandering through the pencil pine and myrtle rainforest where you'll be rewarded with views of the cascading waterfall, Pencil Pine Falls. We dine at our hotel this evening.



Staying at: Peppers Cradle Mountain Lodge

Meals: breakfast and dinner at the hotel, lunch own expense

Day 10 **Friday, 13 November 2026**

Tour **Cradle Mountain to Smithton**

Today we discover the rugged mountains, ancient rainforests and stunning scenery of Cradle Mountain-Lake St Clair National Park. Bring your camera as we travel to Dove Lake, a glacially carved lake directly beneath Cradle Mountain, this stop offering epic views of the iconic Cradle Mountain. We then take a short drive to Waldheim Chalet, the first accommodation in the area. We enjoy lunch at Cradle Mountain Hotel before continuing to Smithton, the perfect base to visit the stunning North West. We enjoy a relaxed dinner at our accommodation this evening.



Staying at: Tall Timbers Hotel Motel, Smithton
Meals: breakfast and dinner at the hotel, lunch at Cradle Mountain Hotel

Day 11 **Saturday, 14 November 2026**

Tour **North West Tasmania**

This morning we experience the wild region of Tasmania's Northwest and travel through the dramatic and breathtaking Takayna/Tarkine Wilderness. The Tarkine is the largest expanse of temperate rainforest in the Southern Hemisphere and one of the last remaining and most significant in the world. Joined by an experienced guide, sit back and relax while we explore the area's unique flora and fauna, globally significant rainforests, wild rivers and rugged coastlines. We enjoy lunch at the Marrawah Inn. Constructed circa 1913, it was originally a boarding house and general store before obtaining its liquor licence in approximately 1925. Following a delicious lunch, we continue our journey to Green Point, where we receive an overview of the aboriginal culture of the region. On our way back to our motel, we travel through Tasmania's prime dairy farming area, which was once filled with Blackwood and Myrtle Forests.



Staying at: Tall Timbers Hotel Motel, Smithton
Meals: breakfast and dinner at the hotel, lunch at Marrawah Inn

Day 12**Sunday, 15 November 2026**

Tour **Smithton-Stanley-Launceston**

Today we stop in at the historic township of Stanley. With its village atmosphere, small craft shops and historical houses, Stanley is the ideal spot for some free time. You may also like to take a chairlift to the summit of the Nut (own expense). Next we visit the Highfield Historic Site. Perched atop a promontory overlooking town, the house is a stunning example of colonial architecture built for the chief agent of Van Diemens Land Company, Edward Curr. Enjoy a self-guided tour and be treated to dramatic views of the rugged coastline and Bass Strait beyond from the large French windows of the homestead. Continuing on to Emu Valley Rhododendron Gardens, we have time to wander the spectacular gardens and enjoy the tranquillity of this lush environment before a light lunch. Our next stop is Sheffield, a quirky, rural town at the foothills of the majestic Mount Roland, where history and art merge to create an entire town of murals. Once a centre for industry, the town has reinvented itself as an arts community and features more than 140 murals. Our final destination today is Launceston, an urban oasis.



Staying at: Hotel Grand Chancellor Launceston
Meals: breakfast and dinner at the hotel, lunch at Emu Valley Rhododendron Gardens

Day 13**Monday, 16 November 2026**

Tour **Launceston & The Tamar Valley**

We spend the morning at leisure in Cataract Gorge Reserve, a rare natural phenomenon in central Launceston. The gorge - surrounded by cliffs and bushland - features stunning wildlife, including resident peacocks, beautiful gardens and the world's longest single span chairlift (at own expense if you want to take a ride). We'll then head out of town and into the Tamar Valley. At Beauty Point, we gain unique access into the world of the mysterious seahorse as we enjoy lunch and a guided tour of Seahorse World. Conveniently located next door is Platypus World which we visit next, home to one of Australia's most unique animal species, along with another special creature, the echidna. We travel back through Beaconsfield - the site of Tasmania's largest gold discoveries and of course, more recently, the incredible rescue in 2006 of two miners trapped underground. We'll visit the Beaconsfield Gold Mine and Heritage Centre, home to Australia's only waterwheel-driven stamp battery and featuring an extensive collection of memorabilia and artefacts.



Staying at: Hotel Grand Chancellor Launceston
Meals: breakfast and dinner at the hotel, lunch at Seahorse World

Day 14 **Tuesday, 17 November 2026**

Tour Launceston to Scamander

We enjoy the clean air and open spaces of the world's largest privately owned lavender farm, Bridestowe Estate today. Watch the farm in action on a tour of the flower shed and distillery and taste hints of lavender in our lovely morning tea (included). We'll then have time to browse their extensive gift shop. Next, we veer off to a little place called Legerwood to see some incredible tree carvings, honouring fallen soldiers in World War I. Arriving in St Helens, we have time to purchase lunch before continuing through to our overnight destination of Scamander. Take a walk along the beachfront where you are sure to spot pelicans feeding at the river mouth and other local shore birds. We dine in this evening.



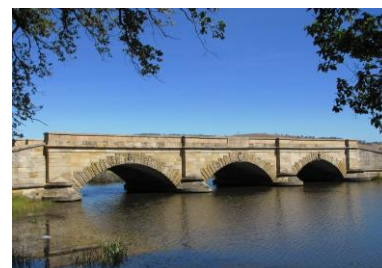
Staying at: Scamander Beach Resort

Meals: Breakfast and dinner at the hotel, lunch own expense

Day 15 **Wednesday, 18 November 2026**

Tour Scamander to Hobart

Today we set off along the coast through Bicheno and Swansea, nestled on the magnificent blue waters of Great Oyster Bay, overlooking Freycinet National Park. We stop here for our morning break and marvel at the Hazards, the mountain range located in the national park. For lunch we travel to the Coal River Valley wine region where we stop at Frogmore Creek Winery. Featuring an award-winning cellar door and restaurant with breathtaking views over the surrounding valley and waterways, it is the perfect place to enjoy a long lunch. At the historic town of Richmond, where the streets are paved with history, we stop to capture a photo of the oldest bridge in Australia, the convict built, Richmond Bridge. Within the town, we stroll the pretty nineteenth century lanes before arriving back in Hobart for our last night together, dining in at the hotel Bistro.



Staying at: Wrest Point Hotel Casino, Hobart

Meals: breakfast and dinner at the hotel, lunch at Frogmore Creek

Day 16 **Thursday, 19 November 2026**

Tour Homeward Bound

Our incredible adventure has come to an end. This morning we are transferred to Hobart airport for our return flight to Auckland, with a connecting domestic flight to Wellington. Arriving back in Wellington this evening, we will be met by transfer vehicles to take us home, as we reflect on a wonderful tour of Tasmania.

Meals: Breakfast at the hotel, inflight refreshments

The Cost of this Tour Includes:

- Home pickups
- Fully escorted by Tranzit Tour Team
- Return Air New Zealand flights Wellington to Auckland
- Return Air New Zealand flights Auckland to Hobart
- 15 nights' accommodation
- all breakfasts (except day 2)
- all dinners (except day 6)
- Full Coach Charter while in Tasmania
- Introductory sightseeing tour of Hobart
- Cascades Female Factory - tour
- MONA – Museum of Old and New Art – entry
- Dinner at Drunken Admiral Restaurant
- Tahune Forest Airwalk
- Apple Shed Museum & Willie Smith Organic Cider tasting
- Port Arthur Historic site - guided tour and harbour cruise
- Bruny Island – cruise, tour and lunch
- Wall in the Wilderness - entry
- Wilderness Hotel - lunch
- Gordon River cruise and lunch with World Heritage Cruises
- West Coast Heritage Centre – entry
- Devils @ Cradle – entry and guided tour
- Guided Cradle Mountain Park Explorer tour
- Lunch at Cradle Mountain Hotel
- Tarkine Wilderness – tour and lunch
- Highfield House – guided tour
- Emu Valley Rhododendron Garden – entry and lunch
- Seahorse World – entry and lunch
- Platypus World – entry and talk
- Beaconsfield Gold and Heritage Museum – guided tour
- Bridestowe Estate Lavender Farm – tour and morning tea
- Frogmore Creek – lunch & winery visit

Total Cost Per Person (Based on 1 person)

Double or twin share: NZ\$17,860.00

single accommodation: NZ\$20,275.00

Deposit required to confirm your booking \$5000.00 per person

Terms and Conditions

Please note our pricing reflects current operating conditions. If there is a significant and sustained increase in fuel costs prior to your tour or notable fluctuations in exchange rates, we may need to make a fuel or price adjustment. Should this occur, we will work together via a fair and reasonable approach so there are no surprises closer to the time of travel.

Tour balance payable by: 3 August 2026

Please provide the following information when making a payment:

Your name: please provide your name

Our account name: Tranzit Coachlines Wairarapa Limited

Bank account details: BNZ 020688 0127658 00

Tour Reference: Tasmania26

To: Tranzit Coachlines Wairarapa Ltd

P O Box 116

MASTERTON 5840

Phone 0800 471 227 or (06) 370 6600

Conditions and Important Booking Information

Tranzit Coachlines (Wairarapa) Ltd, trading as Tranzit Tours Terms and Conditions and Important Booking Information

Before you book a tour with Tranzit Tours, please take the time to read and understand these Terms and Conditions below.

Pricing Validity

- All costs associated with each tour are outlined in full within each tour itinerary. All pricing quoted is valid for the dates of tour when booked.

Reservations and Payments

- Bookings for all Tranzit tours can be made through any Tranzit Coachlines Reservations Centre or an approved Travel Agent.
- Any person making a booking for others shall be deemed to have accepted these Terms and Conditions on behalf of all individuals they are booking on a tour and it is the responsibility of the person making the booking to bring these Terms and Conditions to the attention of those individuals booked.
- A deposit as stated in the Tour Itinerary is payable to secure the booking.
- The balance must be paid in full by the date stated in the Tour Itinerary.
- Any reservation made within fourteen (14) days of the tour departure must be paid in full at the time of booking.

Cancellations, Postponements and Alterations

Cancellations by the Customer

- Cancellations 90+ days before tour departure date – the tour deposit is non refundable, plus any other fees charged by other providers such as accommodation, ferry, activities, flights etc.
- Cancellations 60 – 8 days before tour departure date – a cancellation fee valued at 15% of the total tour cost, plus any other fees charged by other providers such as accommodation, ferry, activities, flights etc.
- No refunds will be made for cancellations made within 7 days of departure or once travel has commenced. Refunds will not be provided for unused portions of a tour, unless the Customer can provide genuine reason and documentary evidence that services were unable to be utilised (and a refund if applicable is available from the other provider) in which case the company will review each request and may provide a partial refund at the sole discretion of the company.
- Cancellations of one half of a twin share booking will result in the Customer cancelling being charged the cost of a single booking, if the Company is unable to match the twin share booking with another Customer.

Alterations by the Customer

- The Customer may transfer their booking to another person for the same tour and commencement date, but only if the other person satisfies all of Tranzit Tours requirements in relation to the tour and provides us a completed Booking Form. The Customer must notify Tranzit Tours in writing of the intended transfer at least 30 days prior to the commencement date of the tour. A \$60 transfer fee per person/per transfer will apply (in addition to any supplier change fees).

Cancellations or Postponements by the Company

- Tranzit Tours reserves the right to cancel, reschedule or postpone a tour. With the exception of the Force Majeure section below, Tranzit Tours will:
- In the event of a tour being cancelled by the company prior to departure and not postponed – refund the total amount paid in respect of that tour or provide a credit, but will have no further liability to the Customer.
- In the event of a tour being postponed – rebook the Customer for the new departure date or provide a credit, but will have no further liability to the Customer.
- In the event of a Force Majeure event that occurs prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe weather, power outages, labour disruptions, pandemic, government controls or other events outside Tranzit Tours control that interrupts the ability to operate the tour in full or in part, or if Tranzit Tours determines that the quality of the tour or the health and safety of the Customer would be compromised, Tranzit Tours reserves the right to cancel, postpone, or shorten the tour and will be excused and released from its obligations without liability of any kind. Customers will receive a credit for postponed tours. For cancelled or shortened tours, refunds in these circumstances will be in full less any unrecoverable costs (i.e. expenses already incurred or fees charged by other providers).
- The Customer will be advised of any increased tour costs as a result of the postponement. Credits will be equal to the value of the payment made and must be used within 12 months. Customers are strongly advised to take out travel insurance.
- In the event of cancellation or postponement by the company, Tranzit Tours is not responsible for any consequential loss incurred by the Customer. Customers are again advised to take out travel insurance.

Alterations by the Company

- Before Tour Commencement: If a major change to the tour needs to be made before departure, we will inform the Customer of the change as soon as practicable and will advise of any consequential price increase or decrease.
- Tranzit Tours reserves the right to alter a tour (including the itinerary) and substitute accommodation facilities should unforeseen circumstances beyond our control make changes necessary. Whilst every effort is made to adhere to the itinerary as provided, the
- company reserves the right to alter the touring and attractions as dictated by circumstances and conditions outside the company's control. Alterations may be made to ensure the smooth running of the tour. Every attempt will be made to ensure alterations do not adversely affect the operation of the tour. The company will not be held responsible for weather-based cancellations, or those closures made at the tour provider's discretion
- Tranzit Tours will inform the customer as soon as practicable and will advise of any consequential price increase or decrease.

Insurance

- Tranzit Tours recommend that you purchase comprehensive travel insurance to cover against things like lost or damaged luggage, accident or sickness, loss or theft of personal belongings and documents, or the need to cancel or shorten your tour. Please note that special conditions will apply for pre-existing medical conditions with all travel insurance policies.

Health and Fitness

- Transit Tours are generally able to accommodate most fitness abilities; however, some tours may require a certain level of physical fitness for full enjoyment of tour activities. The Customer must inform Transit Tours, at the time of booking, of any health or fitness restrictions that may limit participation of tour activities or put the Customer, tour staff or other customers at risk. The Customer acknowledges that their suitability for a tour, or any activity within a tour, is wholly the Customer's responsibility.
- Payment of a deposit by the Customer to secure a Transit Tour acts as a warranty that:
 - the Customer is reasonably healthy and/or fit to participate in the tour, and
 - the Customer does not have a health, physical condition or disability that would create risk to themselves, tour staff or other customers, and
 - the Customer indemnifies Transit Tours from all actions, claims and demands arising out of any want of health or fitness.
- Transit Tours reserves the right to decline a booking on medical, health or fitness grounds at its sole discretion.
- Transit Tours reserves the right to remove a Customer from a tour, or quarantine a Customer on tour, if their health and/or fitness interferes with the tour or staff safety or other Customers safety or tour experience in any way. Any additional costs associated with a Customer's removal from tour or placement into quarantine, shall be borne by the Customer. Refunds will be made in accordance with these Terms and Conditions.

Authority on Tour

- Transit Tours are operated by staff with decision making authority while on tour. By travelling with Transit Tours, you agree to accept the authority of the driver/guide and their decisions are final in all matters likely to affect the wellbeing, safety or experience of any customer or staff member on board. Failure to adhere to reasonable requests or any inappropriate behaviour that is degrading the experience of other customers, may result in the Customer being removed from the tour. If a Customer is asked to leave a tour, any costs associated with returning home will be borne by the Customer and any unused portion of the tour will not be refunded.

Responsibilities

- Transit Tours include goods and services provided by other operators such as hotels, attractions and transportation companies. Customers are advised to familiarise themselves with the terms and conditions on which these services are supplied. Accordingly, Transit Tours will not be responsible and will be excluded from liability for any loss, damage, omission or acts being negligent or otherwise, committed by other goods and service providers used in connection with the tour.
- Transit Tours is not liable for any loss, damage, delay, or injury caused to the traveller or their baggage whilst under the care or control of a third-party provider. A Customer's baggage and personal effects shall be carried at the owner's risk as provided for under the Carriage of Goods Act.
- Transit Tours is not responsible for any losses or additional expenses to the Customer due to tours impacted by Force Majeure events that occur prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe weather, power outages, labour disruptions, pandemic, government controls or other events outside Transit Tours control that interrupts the ability to operate the tour in full or in part, or if Transit Tours determines that the quality of the tour or the health and safety of the Customer would be compromised.

Acceptance of Risk

- The Customer acknowledges that all Transit Tours may be subject to risks and dangers beyond that which might be experienced by the Customer at home. Except as provided in law, the Customer acknowledges that they assume all risk and Transit Tours is not liable for misadventure, death, injury, delay or loss which occurs during the tour.

Seat Rotation

- For the enjoyment of all travellers Transit Tours operates a seat rotation system which all travellers must participate in as a condition of booking.

Photographs

- Photographs used to market any Transit Tour depict typical scenes experienced, but the subject matter may not necessarily be seen or experienced whilst visiting a destination within a tour.
- Whilst on tour, the Customer may be included in photographs and/or film taken by the guide or driver. These photographs may be used for future promotional advertising purposes and by booking on a Transit Tour the Customer authorises the use of any images they are captured in to be used without further consent or any payment of any kind. If the Customer does not authorise the use of their image for promotional purposes, they must make this known at the time of booking.

Privacy Policy

- Any personal information that Transit Tours collects about the Customer may be used for any purpose associated with the operation of a tour or to send the Customer marketing material in relation to Transit Tour products. The information may be disclosed to our agents, service providers or other suppliers to enable Transit Tours to operate the tour. Transit Tours will otherwise treat your details in accordance with our privacy policy (available on our website).

Applicable Law

- The laws of New Zealand govern these Terms and Conditions to the fullest extent allowable.

Updated: May 2025

Keeping you healthy and safe while aboard with Tranzit Tours

The health, safety and wellbeing of our passengers and team members is our highest priority and we are obliged to take all practicable risk measures to operate safely.

As a company, Tranzit Tours will always take advice from the Ministry of Health on best practice safety protocols for all contagious conditions, (colds, flu, Covid, shingles, measles, diarrhoea and vomiting etc.) along with accidents and other health concerns, and feelings of unwellness.

We always encourage our passengers to talk to us if they have any questions regarding their mobility, fitness or health.

Our health and safety measures include:

- Recommending all passengers take out comprehensive travel insurance with cover for contagious conditions (like colds, flu, Covid, shingles, measles, diarrhoea and vomiting etc) and that passengers familiarise themselves with any limitations the insurance may have around additional costs associated with the requirement to leave a tour or need to cancel.
- We encourage all passengers to stay home if you are experiencing symptoms of contagious conditions (like colds, flu, Covid, shingles, measles, diarrhoea and vomiting etc).
- Asking passengers and Tour Team to pro-actively undergo a self-administered RAT prior to departure for their safety (and the safety of all passengers on the tour) should they feel they could have been put at risk of contracting COVID-19 or feel unwell (including hay fever, cold and flu-like symptoms). If in doubt, we ask passengers to call the Tranzit Tours Team.
- Passengers who are at higher risk (ie immuno-compromised, suffer from chronic conditions such as COPD etc) are asked to voluntarily make the Tours Team aware of their condition at the time of booking. Also contact your Medical Practitioner to confirm you are well enough to join the tour. This will enable us to consider any additional precautions for you, before traveling, as well as having a plan for an appropriate response if a traveller becomes ill with an infectious illness on a tour.
- Encouraging passengers to wash hands regularly in warm soapy water and use provided hand sanitizer.
- Advising passengers to cough or sneeze into tissues and then immediately dispose of them followed by washing and drying or sanitising your hands. If caught short, we recommend using the inside corner of an elbow to cover your mouth and nose when coughing or sneezing.
- Ensuring that prior to our tour's departure, the coach undergoes a deep clean (including the air-conditioning filters).
- All hard surfaces are cleaned daily with a disinfectant while on tour.
- Providing biodegradable disposable cups on tour to prevent cross contamination.
- Using tongs for food handling, and washing and drying hands before any food handling. Always wash and dry hands after using bathroom facilities.
- Disposable masks: we encourage passengers to bring their own masks. While it is not compulsory for passengers to wear masks on a coach tour, we do encourage it if you are showing any cold or flu-like symptoms.
- Ensuring our team is fully trained in first aid.

If you become unwell or have an accident while on tour, please contact your Tranzit Tours driver or guide immediately.

They can help support you and contact Healthline on 0800 611 116 or your doctor, immediately who will triage symptoms over the phone and advise next steps. This will be managed on a case-by-case basis. Our Tranzit team will support you and assist with logistics (at the cost of the Passenger – which may be covered by your travel insurance).

Thank you for understanding as we continue to work to keep you, our valued passengers, safe. Our team is always happy to answer any specific questions you have.

➤ Part of **The Tranzit Group**