

# Taranaki Gardens



#### Itinerary especially prepared for

## Taranaki Garden Tour 2021 - Enquiry

Travelling 31 October 2021 to 3 November 2021

Thank you for your enquiry into our Taranaki Gardens tour for 2021.

You have received this full itinerary because you contacted us by phone, email or website to express your interest. For your information this has been released to an extremely large register of interest of like-minded travellers so don't delay.

The full itinerary follows.

#### **Tour Overview**

Taranaki boasts some of the best gardens in the country. Join us as we visit at the height of spring, amid the colourful flurry of rhododendron season.

#### **Booking**

To secure your place on this tour, please call us on 0800 471 227 or alternatively 370 6600, Extn 2.

Your place on this tour is confirmed only by ringing us and acknowledging that you have read the terms and conditions. Secondly, we require your deposit immediately (amounts shown in the Terms and Conditions).

#### **Travel Insurance**

A number of the components of this tour package are non-refundable. For this reason, we strongly recommend that you take out some form of travel insurance for your protection and peace of mind. Our travel insurance provider is Helloworld Travel, Masterton. They offer both cancellation and full cover for domestic and international travel. Please don't hesitate to call them direct on 06 378 2454 and ask for Laura, or email her at laura.dawes@helloworld.co.nz; she will be only too happy to answer your questions or provide you with a quote.

Should there be any part of the itinerary you wish to discuss, please give us a call, as we want your decision to join us to be as fully informed as possible.

Kind regards Robin, Kath and Ali

#### Day 1 Sunday, 31 October 2021

#### Tour On our Way

We will pick you up from home this morning before we depart on our Taranaki adventure. With transfers from Wellington, Kapiti, Wairarapa and other surrounding areas, we meet up in Sanson for morning tea at our favourite cafe. Our lunch stop today is at the cosy Mr Badgers Café at Tawhiti Museum in Hawera, where we will also have the opportunity to explore the museum, one of the best private museums in the country. Using life size exhibits and scale models – all designed and built on the premises – history and heritage is presented in super realistic displays.



This afternoon we visit Oakley Garden at Manaia. This garden features brick walls and pillars, cottage style plantings, early flowering roses, a vegetable potager and the remarkable hanging baskets for which owner Jenny is renowned. Making our way to our New Plymouth hotel, we settle in and relax before dining in the hotel restaurant this evening, after which we prepare ourselves for a couple of big days of garden visits ahead.

#### Day 2 Monday, 1 November 2021

#### Tour Wonderful Waitara Gardens

After we have indulged in a beautiful breakfast at the hotel, we are off to discover the spectacular gardens of New Plymouth. Our first visit this morning is Tikorangi, the Jury Garden - a fourth-generation garden dating back to 1870 that retains historic elements while incorporating ideas from the new millennium. We then move on to Winlea Acre, an award-winning open-style garden that boasts a huge lawn with plantings on either side. The amazing variety of skilfully planted trees, shrubs, herbaceous plants, fruits and vegetables, provide a wonderful example of what can be achieved in a short space of time with vision and expertise. Next up, and our lunch stop today is Waiongana Gardens. This 4ha garden bound by the Waiongana River, has many varied spaces, including a sunken garden, rose garden, redwoods, native river walk, log walls and herbaceous peonies that usually flower during the festival.

This afternoon we visit Magnolia Grove, a hidden mature garden that will wow you. A Mediterranean theme of succulents and cacti make a bold statement. Paths flow out naturally to unfold a myriad of magnolia species, a bamboo forest and a bee garden; just a few of the combinations creating this idyllic sanctuary. Lepper Garden is next on the agenda, a 100-year-old garden filled with treasures. Large mature English trees and native bush boundaries surround this one-hectare garden, while clivia, hostas, ligularia, roses and rhododendrons are some of the varieties found in this rural country garden.

We return to our hotel for dinner and a chance to relax before we head out for a very special evening garden visit. Sequoia Steps is a tranquil inner-city hideaway that, on dusk, lights up with illuminated Japanese maples, floating steps, and sculptures. The garden features low clipped hedges and mature trees, all softened with the maples, groundcovers and mass plantings.



#### Tour Diverse Gardens Around the Region

Armed with a picnic lunch we have more of Taranaki's gorgeous gardens for you to visit today. Our first visit is Hirst Cottage. While the cottage is heritage listed, this inner-city garden is quite minimalist, adopting linear principles and themed 'green and white with a touch of red'. White petunia, white lilies and black velvet pelargonium are used to great effect. We then head to Egmont Village, where we visit Art Garden, an enclosed woodland garden with rooms unified by box hedging. We'll see original art, sculptures, and a unique ivy circle all surrounded by natives and mature trees. At Inglewood, Stanleigh Garden awaits us. This country garden, with stunning views to the coast and mountain, uses its elevated position to grow splendid hybrid rhododendrons that flower throughout spring. A perfect place for picnickers and where we will enjoy our lunch today.



This afternoon move on to Greenhill Garden at Stratford, a small garden of great intrigue, where the floral artist creator cleverly incorporates a mixed perennial garden, shrubbery and a rockery with a bounty of treasures. Our final garden today is Te Popo, a 13ha parkland of native trees. Wander over a 30m suspension bridge crossing the deep river gorge that surrounds the garden and hear bird song as you stroll the extensive forest trails. Discover a "zoo" of life-size animal sculptures giving the feel of an African Safari.

Returning to our New Plymouth hotel, we will look forward to putting our feet up before enjoying relaxed dining in the hotel restaurant again this evening.

#### Day 4 Wednesday, 3 November 2021

#### Tour Hawera Gardens and Homeward Bound

We are headed for home today, but with a couple more delightful Hawera gardens to visit en route. First we have Gravetye Garden, a stunning formal garden featuring a perennial border, pleached limes, roses and lavender, all accentuated by sculptures. Then we make our way to Tairoa Lodge, which featured in NZ House and Garden in 2020. The historic home is surrounded by sweeping lawns, while rhododendrons, camellias, and hydrangeas are abundant. The most significant trees in the garden are a stand of protected kauri planted in 1939. We also enjoy lunch here in the Tairoa Church Hall onsite.

Then we will drop you at home addresses to complete a fabulous gardening adventure.



#### Cost of tour includes

- Accommodation
- All dinners, 2 course or buffet
- All breakfasts
- All coach travel
- All lunches
- Morning tea day 1
- Tawhiti Museum, entry
- Entry to the following gardens:
- Oakley Garden, Manaia
- Tikorangi the Jury Garden, New Plymouth
- Winlea Acre Garden, Waitara
- Waiongana Gardens, Waitara
- Magnolia Grove Garden, Waitara
- Lepper Garden, Lepperton
- Sequoia Steps Garden, New Plymouth
- Hirst Cottage, New Plymouth
- Art Garden, Egmont Village
- Stanleigh Garden, Inglewood
- Greenhill Garden, Stratford
- Te Popo Garden, New Plymouth
- Gravetye Garden, Hawera
- Tairoa Lodge, Hawera

#### Total Cost Per Person (Based on 1 person)

Double or Twin Share NZ\$1,685.00 Single Accommodation NZ\$1975.00

#### **Terms and Conditions**

#### Deposit required to confirm your booking \$485.00 per person

#### Tour balance payable by: 9 September 2021

Bank account details: BNZ 020688 0127658 00

Tour Reference: TaraGarden21

To: Tranzit Coachlines Wairarapa Ltd P O Box 116 MASTERTON 5840 Phone 0800 471 227 or (06) 370 6600

OR: Book online at www.tranzittours.co.nz

#### Tranzit Coachlines (Wairarapa) Ltd, trading as Tranzit Tours Terms and Conditions and Important Booking Information

Before you book a tour with Tranzit Tours, please take the time to read and understand these Terms and Conditions below.

#### **Pricing Validity**

 All costs associated with each tour are outlined in full within each tour itinerary. All pricing quoted is valid for the dates of tour when booked.

#### **Reservations and Payments**

- Bookings for all Tranzit tours can be made through any Tranzit Coachlines Reservations Centre or an approved Travel Agent.
- Any person making a booking for others shall be deemed to have accepted these Terms and Conditions on behalf of all individuals
  they are booking on a tour and it is the responsibility of the person making the booking to bring these Terms and Conditions to the
  attention of those individuals booked.
- A deposit as stated in the Tour Itinerary is payable to secure the booking.
- The balance must be paid in full by the date stated in the Tour Itinerary.
- Any reservation made within fourteen (14) days of the tour departure must be paid in full at the time of booking.

### Cancellations, Postponements and Alterations Cancellations by the Customer

- <u>Cancellations 45+ days</u> before tour departure date a cancellation fee valued at 15% of your deposit, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- <u>Cancellations 44 8 days</u> before tour departure date a cancellation fee valued at 15% of the total tour cost, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- <u>Cancellations within 7 days</u> before tour departure date a cancellation fee valued at 25% of the total tour cost, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- No refunds will be made for cancellations made within one day of departure or once travel has commenced. Refunds will not be
  provided for unused portions of a tour, unless the Customer can provide genuine reason and documentary evidence that services
  were unable to be utilised (and a refund if applicable is available from the other provider) in which case the company will review
  each request and may provide a partial refund at the sole discretion of the company.
- Cancellations of one half of a twin share booking will result in the Customer cancelling being charged the cost of a single booking, if
  the Company is unable to match the twin share booking with another Customer.

#### Alterations by the Customer

• The Customer may transfer their booking to another person for the same tour and commencement date, but only if the other person satisfies all of Tranzit Tours requirements in relation to the tour and provides us a completed Booking Form. The Customer must notify Tranzit Tours in writing of the intended transfer at least 30 days prior to the commencement date of the tour. A \$60 transfer fee per person/per transfer will apply (in addition to any supplier change fees).

#### Cancellations or Postponements by the Company

- Tranzit Tours reserves the right to cancel, reschedule or postpone a tour. With the exception of the Force Majeure section below, Tranzit Tours will:
- In the event of a tour being <u>cancelled by the company</u> prior to departure and not postponed refund the total amount paid in respect of that tour or provide a credit, but will have no further liability to the Customer.
- In the event of a tour being <u>postponed</u> rebook the Customer for the new departure date or provide a credit, but will have no further liability to the Customer.
- In the event of a Force Majeure event that occurs prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe weather, power outages, labour disruptions, pandemic, government controls or other events outside Tranzit Tours control that interrupts the ability to operate the tour in full or in part, or if Tranzit Tours determines that the quality of the tour or the health and safety of the Customer would be compromised, Tranzit Tours reserves the right to cancel, postpone, or shorten the tour and will be excused and released from its obligations without liability of any kind. Customers will receive a credit for postponed tours. For cancelled or shortened tours, refunds in these circumstances will be in full less any unrecoverable costs (i.e. expenses already incurred or fees charged by other providers).
- The Customer will be advised of any increased tour costs as a result of the postponement. Credits will be equal to the value of the payment made and must be used within 12 months. Customers are strongly advised to take out travel insurance.
- In the event of cancellation or postponement by the company, Tranzit Tours is not responsible for any consequential loss incurred by the Customer. Customers are again advised to take out travel insurance.

#### Alterations by the Company

- Before Tour Commencement: If a major change to the tour needs to be made before departure, we will inform the Customer of the change as soon as practicable and will advise of any consequential price increase or decrease.
- Tranzit Tours reserves the right to alter a tour (including the itinerary) and substitute accommodation facilities should unforeseen circumstances beyond our control make changes necessary. Whilst every effort is made to adhere to the itinerary as provided, the company reserves the right to alter the touring and attractions as dictated by circumstances and conditions outside the company's control. Alterations may be made to ensure the smooth running of the tour. Every attempt will be made to ensure alterations do not adversely affect the operation of the tour. The company will not be held responsible for weather-based cancellations, or those closures made at the tour provider's discretion.
- Tranzit Tours will inform the customer as soon as practicable and will advise of any consequential price increase or decrease.

#### Insurance

 Tranzit Tours recommend that you purchase comprehensive travel insurance to cover against things like lost or damaged luggage, accident or sickness, loss or theft of personal belongings and documents, or the need to cancel or shorten your tour. Please note that special conditions will apply for pre-existing medical conditions with all travel insurance policies.

#### **Health and Fitness**

• Tranzit Tours are generally able to accommodate most fitness abilities; however, some tours may require a certain level of physical fitness for full enjoyment of tour activities. The Customer must inform Tranzit Tours, at the time of booking, of any health or fitness restrictions that may limit participation of tour activities or put the Customer, tour staff or other customers at risk. The Customer acknowledges that their suitability for a tour, or any activity within a tour, is wholly the Customer's responsibility.

- Payment of a deposit by the Customer to secure a Tranzit Tour acts as a warranty that:
  - o the Customer is reasonably healthy and/or fit to participate in the tour, and
  - the Customer does not have a health, physical condition or disability that would create risk to themselves, tour staff or other customers, and
  - o the Customer indemnifies Tranzit Tours from all actions, claims and demands arising out of any want of health or fitness.
- Tranzit Tours reserves the right to decline a booking on medical, health or fitness grounds at its sole discretion.
- Tranzit Tours reserves the right to remove a Customer from a tour, or quarantine a Customer on tour, if their health and/or fitness interferes with the tour or staff safety or other Customers safety or tour experience in any way. Any additional costs associated with a Customer's removal from tour or placement into quarantine, shall be borne by the Customer. Refunds will be made in accordance with these Terms and Conditions.

#### **Authority on Tour**

Tranzit Tours are operated by staff with decision making authority while on tour. By travelling with Tranzit Tours, you agree to accept the authority of the driver/guide and their decisions are final in all matters likely to affect the wellbeing, safety or experience of any customer or staff member on board. Failure to adhere to reasonable requests or any inappropriate behaviour that is degrading the experience of other customers, may result in the Customer being removed from the tour. If a Customer is asked to leave a tour, any costs associated with returning home will be borne by the Customer and any unused portion of the tour will not be refunded.

#### Responsibilities

- Tranzit Tours include goods and services provided by other operators such as hotels, attractions and transportation companies.
   Customers are advised to familiarise themselves with the terms and conditions on which these services are supplied. Accordingly,
   Tranzit Tours will not be responsible and will be excluded from liability for any loss, damage, omission or acts being negligent or otherwise, committed by other goods and service providers used in connection with the tour.
- Tranzit Tours is not liable for any loss, damage, delay, or injury caused to the traveller or their baggage whilst under the care or control of a third-party provider. A Customer's baggage and personal effects shall be carried at the owner's risk as provided for under the Carriage of Goods Act.
- Tranzit Tours is not responsible for any losses or additional expenses to the Customer due to tours impacted by Force Majeure
  events that occur prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe
  weather, power outages, labour disruptions, pandemic, government controls or other events outside Tranzit Tours control that
  interrupts the ability to operate the tour in full or in part, or if Tranzit Tours determines that the quality of the tour or the health
  and safety of the Customer would be compromised.

#### Acceptance of Risk

• The Customer acknowledges that all Tranzit Tours may be subject to risks and dangers beyond that which might be experienced by the Customer at home. Except as provided in law, the Customer acknowledges that they assume all risk and Tranzit Tours is not liable for misadventure, death, injury, delay or loss which occurs during the tour.

#### **Seat Rotation**

 For the enjoyment of all travellers Tranzit Tours operates a seat rotation system which all travellers must participate in as a condition of booking.

#### **Photographs**

- Photographs used to market any Tranzit Tour depict typical scenes experienced, but the subject matter may not necessarily be seen or experienced whilst visiting a destination within a tour.
- Whilst on tour, the Customer may be included in photographs and/or film taken by the guide or driver. These photographs may be
  used for future promotional advertising purposes and by booking on a Tranzit Tour the Customer authorises the use of any images
  they are captured in to be used without further consent or any payment of any kind. If the Customer does not authorise the use of
  their image for promotional purposes, they must make this known at the time of booking.

#### **Privacy Policy**

Any personal information that Tranzit Tours collects about the Customer may be used for any purpose associated with the
operation of a tour or to send the Customer marketing material in relation to Tranzit Tour products. The information may be
disclosed to our agents, service providers or other suppliers to enable Tranzit Tours to operate the tour. Tranzit Tours will
otherwise treat your details in accordance with our privacy policy (available on our website).

#### **Applicable Law**

• The laws of New Zealand govern these Terms and Conditions to the fullest extent allowable.