

# **Rural Round Up**

for New Zealand's Senior Travel Club



#### Itinerary especially prepared for

## Rural Round Up April 2023 Enquiry

Travelling 26 April 2023 to 2 May 2023

Thank you for your enquiry into our Rural Round Up Tour for 2023. On the following pages is our full itinerary.

#### **Tour Overview**

Come and join us on this new rural adventure. We've tracked down more amazing farms and stations - this time in the North Island, with East Cape and Waikato our focus. From remote hill country properties to rolling Waikato pastures, we discover diverse farming methods and unusual rural lifestyles.

#### **Booking**

To secure your place on this tour, please call us on 0800 471 227 or alternatively 370 6600, Extn 2.

Your place on this tour is confirmed only by ringing us and acknowledging that you have read the terms and conditions. Secondly, we require your deposit immediately (amounts shown in the Terms and Conditions).

#### Covid-19 Protection Framework and Vaccine Certificates

Attached is important information relating to Covid-19 and how we travel under the new Protection Framework, or Traffic Light System.

Our health and safety team regularly update our Risk Management Plan as it aligns to the Ministry of Health Covid 19 Protection Framework, to allow us to travel safely within New Zealand. This is continually monitored.

All our team are fully vaccinated.

Thank you for understanding as we continue to work through all these changes to keep our valued passengers safe. If you have any queries, please call our team. We are happy to answer any questions.

#### **Travel Insurance**

There are often non-refundable portions included in any tour, so for this reason we encourage you consider travel insurance. You are welcome to use other providers, but we recommend Helloworld Travel, Masterton. They offer both cancellation and full cover for domestic and international travel. Please don't hesitate to call them direct on o6 378 2454 or email them at masterton@helloworld.co.nz; they will be only too happy to answer your questions or provide you with a quote.

Should there be any part of the itinerary you wish to discuss, please give us a call, as we want your decision to join us to be as fully informed as possible.

Ali and Robin - your Tranzit Tours team

#### Day 1 Wednesday, 26 April 2023

#### Tour Rare and Ancient Sheep Breeds

We meet at Palmerston North this morning, with transfers arranged from Wellington, Kapiti, Palmerston North, Wairarapa and other surrounding areas. Here we will enjoy morning tea together at a local café (inclusive). We then make our way to Wimbledon where we meet a farmer passionate about rare and historic sheep breeds. We will see varieties such as Jacob sheep, an ancient breed originally taken to Scotland by the Vikings, and we'll learn about the heritage and animal husbandry requirements of this and other unusual breeds. We enjoy a picnic lunch (included) in the hospitable surrounds of a country woolshed before continuing our journey through southern Hawke's Bay countryside to Napier, our destination today. We dine in at our hotel this evening.



#### Day 2 Thursday, 27 April 2023

#### Tour Hill Country in Poverty Bay

We continue our travels north today, passing the spectacular Mohaka Gorge with its impressive viaduct, and enjoying a morning tea stop on the banks of the Wairoa River. We then divert off the main road and take the spectacular inland route up through Tiniroto. Here we visit Mahaanui, a 614 hectare sheep and beef farm where we are hosted for lunch, and learn about farming on this steep isolated country. We then make our way to our destination Gisborne to settle into our accommodation before we dine out this evening at a highly recommended restaurant, only a five minute walk from our accommodation.



#### Day 3 Friday, 28 April 2023

#### Tour East Coast Farming and a Citrus Orchard

This morning we visit Waipura Station, a sheep and beef hill country farm just 10 minutes out of town. Here we learn about the history of Waipura, enjoy morning tea with the family, and observe demonstrations of farming activities including mustering on horseback with a team of dogs. We return to Gisborne for lunch which is at your own cost and choice.

Poverty Bay is citrus country, and after lunch we'll take a drive up the coast to Whangara, where we visit Pouawa Citrus Orchard. Here we learn about citrus growing, including an unusual new culinary lime. Finger limes are nicknamed citrus caviar, and we will find out why, as we enjoy a tasting sample, along with a sheep cheese tasting – as this diverse property is also a sheep and beef farm and they run a flock of milking sheep as well.

As we head back towards Gisborne, we will stop off at a couple of scenic spots along the coast and squeeze in a bit more sight-seeing before returning to our accommodation to relax before dinner. We dine out again tonight at another local favourite.



#### Tour The Waioeka Journey – Te Awa a Tamatea

Our travels today take us through the scenic and historic Waioeka Gorge, following a route carved by rivers through the steep forested hills of the Waioeka Gorge Scenic Reserve. Early attempts at farming in here have been progressively abandoned as the terrain proved too steep and the soil poor - the government gradually retiring the land to protect the water catchments. We will stop for a Tranzit cuppa at the historic Tauranga Bridge in the heart of the gorge, with a chance to explore this fascinating spot. Lunch today (own cost) is in the attractive coastal town of Whakatane, before our travels continue across to the Waikato via the scenic Hongi's Track and the charming twin lakes, Rotoehu and Rotoiti. We stay in charming Cambridge for the next two nights, dining in tonight at our hotel.



#### Day 5 Sunday, 30 April 2023

#### Tour Farming Alpacas an Organic Dairy Farm and a Tree Church

Alpaca are fascinating animals, and this morning we visit a farm at Gordonton where we learn about alpaca farming and husbandry and get to interact with these animals that are growing in popularity around the country. We enjoy morning tea with our hosts before heading back to Cambridge where we enjoy lunch (at own cost) and a wander. This afternoon we visit an organic dairy farm, where we meet the committed young couple who are milking a mixed herd of mainly shorthorn and Ayrshire cows. Finally, we visit a rather unique attraction, the Ohaupo Tree Church and gardens. This delightful garden features a living chapel made of trees set in beautiful park like surrounds, and is a place of quiet contemplation and serenity. We will enjoy a cuppa and a stroll around this tranquil spot before making our way back to our hotel, where we enjoy relaxed dining in this evening.



#### Day 6 Monday, 1 May 2023

#### Tour On Safari

This morning we'll travel down to Taupo via a scenic route that follows the hydro stations of the Waikato River. We'll enjoy a cuppa at one of the lakes, before we visit Kitenui Deer Farm and Safari Park – a private wonderland dedicated to the NZ pioneer deer industry, created by our host Murray who was the first to establish a deer farm in the Taupo area. He is also an accomplished artist and sculptor. We will be taken for a wander around the homestead gardens which include amazing life size bronze and concrete wildlife sculptures, before enjoying a farm tour on a tractor and trailer modified to carry people. There are also many more exotic animals such as bison, yak, tahr and wild pigs. The antler room provides the backdrop to our light lunch.

Continuing on our travels we make our way to Taihape, where we check in for our final night, before heading out to enjoy dinner at a favourite local restaurant.



#### Tour Rangitikei River Valley and Homeward Bound

With one last trick up our sleeves, this morning we head to a secret spot on the banks of the Rangitikei River. Here we visit River Valley, a business best known for its horse treks, white water rafting and guided hikes. Originally founded by a local family on the genuine dream of sharing the remarkable landscape and river that shapes the Rangitikei District, that dream lives on through three generations of family and committed staff. Here we enjoy lunch without the adrenalin as they share their passion. Enjoy food made with love using freshly picked produce from their own garden. From here we travel homewards to a central meeting point for our final farewells and home transfers.



#### **Cost of Tour Includes**

- All coach travel
- Good quality hotel accommodation
- 2 course or buffet evening meals
- All breakfasts
- Morning tea on most travelling days
- Picnic lunch day 1
- Rare Sheep breeds, Wimbledon: visit
- Mahaanui Farm, Tiniroto: tour and lunch
- Waipura Station, Gisborne: morning tea and farm visit
- Pouawa Citrus, Gisborne: tour and talk
- Cornerstone Alpacas, Gordonton: tour and morning tea
- Alexander Organic Dairy Farm, Cambridge: tour
- The Tree Church, Ohaupo: entry
- Kitenui Deer Farm, Taupo: lunch and tour
- River Valley Lodge, Pukeokahu: lunch

#### Total Cost Per Person (Based on 1 person)

Double or Twin: NZ\$3,046.00 Single Accommodation: NZ\$\$3,046.00

#### **Terms and Conditions**

#### Deposit required to confirm your booking \$446.00 per person

#### Tour balance payable by: 14 March 2023

Bank account details: BNZ 020688 0127658 00

Tour Reference: Rural22

To: Tranzit Coachlines Wairarapa Ltd P O Box 116 MASTERTON 5840 Phone 0800 471 227 or (06) 370 6600

OR: Book online at www.tranzittours.co.nz

#### Tranzit Coachlines (Wairarapa) Ltd, trading as Tranzit Tours Terms and Conditions and Important Booking Information

Before you book a tour with Tranzit Tours, please take the time to read and understand these Terms and Conditions below.

#### **Pricing Validity**

 All costs associated with each tour are outlined in full within each tour itinerary. All pricing quoted is valid for the dates of tour when booked.

#### **Reservations and Payments**

- Bookings for all Tranzit tours can be made through any Tranzit Coachlines Reservations Centre or an approved Travel Agent.
- Any person making a booking for others shall be deemed to have accepted these Terms and Conditions on behalf of all individuals
  they are booking on a tour and it is the responsibility of the person making the booking to bring these Terms and Conditions to the
  attention of those individuals booked.
- A deposit as stated in the Tour Itinerary is payable to secure the booking.
- The balance must be paid in full by the date stated in the Tour Itinerary.
- Any reservation made within fourteen (14) days of the tour departure must be paid in full at the time of booking.

### Cancellations, Postponements and Alterations Cancellations by the Customer

- <u>Cancellations 45+ days</u> before tour departure date a cancellation fee valued at 15% of your deposit, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- <u>Cancellations 44 8 days</u> before tour departure date a cancellation fee valued at 15% of the total tour cost, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- <u>Cancellations within 7 days</u> before tour departure date a cancellation fee valued at 25% of the total tour cost, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- No refunds will be made for cancellations made within one day of departure or once travel has commenced. Refunds will not be
  provided for unused portions of a tour, unless the Customer can provide genuine reason and documentary evidence that services
  were unable to be utilised (and a refund if applicable is available from the other provider) in which case the company will review
  each request and may provide a partial refund at the sole discretion of the company.
- Cancellations of one half of a twin share booking will result in the Customer cancelling being charged the cost of a single booking, if the Company is unable to match the twin share booking with another Customer.

#### Alterations by the Customer

• The Customer may transfer their booking to another person for the same tour and commencement date, but only if the other person satisfies all of Tranzit Tours requirements in relation to the tour and provides us a completed Booking Form. The Customer must notify Tranzit Tours in writing of the intended transfer at least 30 days prior to the commencement date of the tour. A \$60 transfer fee per person/per transfer will apply (in addition to any supplier change fees).

#### Cancellations or Postponements by the Company

- Tranzit Tours reserves the right to cancel, reschedule or postpone a tour. With the exception of the Force Majeure section below, Tranzit Tours will:
- In the event of a tour being <u>cancelled by the company</u> prior to departure and not postponed refund the total amount paid in respect of that tour or provide a credit, but will have no further liability to the Customer.
- In the event of a tour being <u>postponed</u> rebook the Customer for the new departure date or provide a credit, but will have no further liability to the Customer.
- In the event of a Force Majeure event that occurs prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe weather, power outages, labour disruptions, pandemic, government controls or other events outside Tranzit Tours control that interrupts the ability to operate the tour in full or in part, or if Tranzit Tours determines that the quality of the tour or the health and safety of the Customer would be compromised, Tranzit Tours reserves the right to cancel, postpone, or shorten the tour and will be excused and released from its obligations without liability of any kind. Customers will receive a credit for postponed tours. For cancelled or shortened tours, refunds in these circumstances will be in full less any unrecoverable costs (i.e. expenses already incurred or fees charged by other providers).
- The Customer will be advised of any increased tour costs as a result of the postponement. Credits will be equal to the value of the payment made and must be used within 12 months. Customers are strongly advised to take out travel insurance.
- In the event of cancellation or postponement by the company, Tranzit Tours is not responsible for any consequential loss incurred by the Customer. Customers are again advised to take out travel insurance.

#### Alterations by the Company

- Before Tour Commencement: If a major change to the tour needs to be made before departure, we will inform the Customer of the change as soon as practicable and will advise of any consequential price increase or decrease.
- Tranzit Tours reserves the right to alter a tour (including the itinerary) and substitute accommodation facilities should unforeseen circumstances beyond our control make changes necessary. Whilst every effort is made to adhere to the itinerary as provided, the company reserves the right to alter the touring and attractions as dictated by circumstances and conditions outside the company's control. Alterations may be made to ensure the smooth running of the tour. Every attempt will be made to ensure alterations do not adversely affect the operation of the tour. The company will not be held responsible for weather-based cancellations, or those closures made at the tour provider's discretion.
- Tranzit Tours will inform the customer as soon as practicable and will advise of any consequential price increase or decrease.

#### Insurance

• Tranzit Tours recommend that you purchase comprehensive travel insurance to cover against things like lost or damaged luggage, accident or sickness, loss or theft of personal belongings and documents, or the need to cancel or shorten your tour. Please note that special conditions will apply for pre-existing medical conditions with all travel insurance policies.

#### **Health and Fitness**

- Tranzit Tours are generally able to accommodate most fitness abilities; however, some tours may require a certain level of physical fitness for full enjoyment of tour activities. The Customer must inform Tranzit Tours, at the time of booking, of any health or fitness restrictions that may limit participation of tour activities or put the Customer, tour staff or other customers at risk. The Customer acknowledges that their suitability for a tour, or any activity within a tour, is wholly the Customer's responsibility.
- Payment of a deposit by the Customer to secure a Tranzit Tour acts as a warranty that:
  - o the Customer is reasonably healthy and/or fit to participate in the tour, and
  - the Customer does not have a health, physical condition or disability that would create risk to themselves, tour staff or other customers, and
  - o the Customer indemnifies Tranzit Tours from all actions, claims and demands arising out of any want of health or fitness.
- Tranzit Tours reserves the right to decline a booking on medical, health or fitness grounds at its sole discretion.
- Tranzit Tours reserves the right to remove a Customer from a tour, or quarantine a Customer on tour, if their health and/or fitness
  interferes with the tour or staff safety or other Customers safety or tour experience in any way. Any additional costs associated
  with a Customer's removal from tour or placement into quarantine, shall be borne by the Customer. Refunds will be made in
  accordance with these Terms and Conditions.

#### **Authority on Tour**

• Tranzit Tours are operated by staff with decision making authority while on tour. By travelling with Tranzit Tours, you agree to accept the authority of the driver/guide and their decisions are final in all matters likely to affect the wellbeing, safety or experience of any customer or staff member on board. Failure to adhere to reasonable requests or any inappropriate behaviour that is degrading the experience of other customers, may result in the Customer being removed from the tour. If a Customer is asked to leave a tour, any costs associated with returning home will be borne by the Customer and any unused portion of the tour will not be refunded.

#### Responsibilities

- Tranzit Tours include goods and services provided by other operators such as hotels, attractions and transportation companies.
   Customers are advised to familiarise themselves with the terms and conditions on which these services are supplied. Accordingly,
   Tranzit Tours will not be responsible and will be excluded from liability for any loss, damage, omission or acts being negligent or otherwise, committed by other goods and service providers used in connection with the tour.
- Tranzit Tours is not liable for any loss, damage, delay, or injury caused to the traveller or their baggage whilst under the care or
  control of a third-party provider. A Customer's baggage and personal effects shall be carried at the owner's risk as provided for
  under the Carriage of Goods Act.
- Tranzit Tours is not responsible for any losses or additional expenses to the Customer due to tours impacted by Force Majeure events that occur prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe weather, power outages, labour disruptions, pandemic, government controls or other events outside Tranzit Tours control that interrupts the ability to operate the tour in full or in part, or if Tranzit Tours determines that the quality of the tour or the health and safety of the Customer would be compromised.

#### Acceptance of Risk

• The Customer acknowledges that all Tranzit Tours may be subject to risks and dangers beyond that which might be experienced by the Customer at home. Except as provided in law, the Customer acknowledges that they assume all risk and Tranzit Tours is not liable for misadventure, death, injury, delay or loss which occurs during the tour.

#### **Seat Rotation**

 For the enjoyment of all travellers Tranzit Tours operates a seat rotation system which all travellers must participate in as a condition of booking.

#### **Photographs**

- Photographs used to market any Tranzit Tour depict typical scenes experienced, but the subject matter may not necessarily be seen or experienced whilst visiting a destination within a tour.
- Whilst on tour, the Customer may be included in photographs and/or film taken by the guide or driver. These photographs may be used for future promotional advertising purposes and by booking on a Tranzit Tour the Customer authorises the use of any images they are captured in to be used without further consent or any payment of any kind. If the Customer does not authorise the use of their image for promotional purposes, they must make this known at the time of booking.

#### **Privacy Policy**

• Any personal information that Tranzit Tours collects about the Customer may be used for any purpose associated with the operation of a tour or to send the Customer marketing material in relation to Tranzit Tour products. The information may be disclosed to our agents, service providers or other suppliers to enable Tranzit Tours to operate the tour. Tranzit Tours will otherwise treat your details in accordance with our privacy policy (available on our website).

#### **Applicable Law**

• The laws of New Zealand govern these Terms and Conditions to the fullest extent allowable.

#### Keeping you healthy and safe on our Tranzit Tours

Our passengers and team members' health, safety and wellbeing are our highest priority. We are obligated to take all practicable risk measures to operate safely. With COVID-19 still a risk in New Zealand, we take advice from the Ministry of Health on best practice safety protocols and have implemented these into our robust *COVID-19 Risk Management Plan* aligned to the Ministry of Transport *COVID-19 Protection Framework*. All our key suppliers have provided assurance they are observing the same safety protocols, so we can travel safely and feel welcomed.

#### **COVID-19 Safety measures include:**

- ✓ Encouraging passengers to wash hands regularly in warm soapy water, use provided hand sanitizer, cough into the inside of your elbow and stay clear of people who are unwell.
- ✓ Providing individual snap lock bags so each passenger can dispose of personal rubbish including tissues and face masks.
- ✓ Prior to our tour's departure: our coach undergoes a deep clean including the air con filters and passengers are reminded that if they are unwell, they need to stay home. Also please review the MOH *Locations of Interest* before travelling.
- ✓ All hard surfaces cleaned daily with a disinfectant.
- ✓ Providing biodegradable disposable cups on tour to prevent cross contamination.
- ✓ Tongs are used for food handling and our team members wear gloves.
- ✓ Disposable face coverings are provided, or you're welcome to bring your own. Under the Covid-19 Protection Framework it is not compulsory for passengers to wear face masks on a coach tour, however we do encourage it.
- ✓ Face coverings are compulsory (unless you have a medical exemption) when visiting some public places, such as cafes, and attractions.
- ✓ Reminding passengers to scan QR Codes using the COVID-19 Tracer App or sign in on hard copy contact tracing booklets available on the coach.
- ✓ If you become unwell on tour, please contact Healthline on: 0800 611 116 or your doctor immediately who will triage symptoms over the phone and advise next steps. This may include having a Covid-19 test and then self-isolating from the tour. This will be managed on a case-by-case basis. We can assist with logistics help, at the cost of the Passenger.
- ✓ Our team are fully trained in first aid.

#### **COVID-19 Vaccination Status**

Under the new COVID-19 Protection Framework, or Traffic Light System it's important to note:

- ✓ Before departing on a Tranzit Tour or day trip, there is now a requirement to provide proof of vaccination by way of the Covid-19 vaccine certificate "My Vaccine Pass".
- Your COVID-19 Vaccination status will be stored securely in accordance with the Privacy Act and is available to you on request. We may disclose general statistics, such as vaccination numbers, to our third parties (i.e., restaurants and tour attractions), but we will never disclose any information that may identify you.

Thank you for understanding as we continue to work through all these changes to keep you, our valued passengers safe. Our team is happy to answer any specific questions you have.