

# The Far North

for New Zealand's Senior Travel Club



# Itinerary especially prepared for

# The Far North 2023 - Enquiry

Travelling 22 March 2023 to 31 March 2023

Thank you for your enquiry into our Far North Tour for 2023. On the following pages is our full itinerary.

#### **Tour Overview**

The Far North is unrivalled as a tour destination. This favourite returns as we plot the history of the unique Northland kauri industry. Take a full day tour of Cape Reinga and the famous 90 mile beach; cruise to the Hole in the Rock, and visit New Zealand's oldest standing European buildings – the Kerikeri Mission Station and the Stone Store.

#### Booking

To secure your place on this tour, please call us on 0800 471 227 or alternatively 370 6600, Extn 2.

Your place on this tour is confirmed only by ringing us and acknowledging that you have read the terms and conditions. Secondly, we require your deposit immediately (amounts shown in the Terms and Conditions).

#### Covid-19 Protection Framework and Vaccine Certificates

Attached is important information relating to Covid-19 and how we travel under the new Protection Framework, or Traffic Light System.

Before departing on all future tours, there is currently a requirement to provide proof of vaccination by way of the Covid-19 vaccine certificate "My Vaccine Pass".

Our health and safety team regularly update our Risk Management Plan as it aligns to the Ministry of Health Covid 19 Protection Framework, to allow us to travel safely within New Zealand. This is continually monitored.

All our team are fully vaccinated.

Thank you for understanding as we continue to work through all these changes to keep our valued passengers safe. If you have any queries, please call our team. We are happy to answer any questions.

# **Travel Insurance**

There are often non-refundable portions included in any tour, so for this reason we encourage you consider travel insurance. You are welcome to use other providers, but we recommend Helloworld Travel, Masterton. They offer both cancellation and full cover for domestic and international travel. Please don't hesitate to call them direct on o6 378 2454 or email them at masterton@helloworld.co.nz; they will be only too happy to answer your questions or provide you with a quote.

Should there be any part of the itinerary you wish to discuss, please give us a call, as we want your decision to join us to be as fully informed as possible.

Ali, Kath, and Robin - your Tranzit Tours team

# Day 1 Wednesday, 22 March 2023

# Tour Travelling to Hamilton

We meet in Sanson this morning, with transfers from Wellington, Kapiti, Wairarapa and other surrounding areas. After a welcome morning tea, we travel to Taihape, our lunch stop today (at own choice and cost). This afternoon we travel the Desert Road, before skirting the shores of Lake Taupo, and following the languid path of the Waikato River as it journeys north to our destination Hamilton. We dine in at our hotel tonight.



# Day 2 Thursday, 23 March 2023

# Tour Hamilton to Whangarei

We start our day headed to the coast. Following the Hibiscus coast highway, we take morning tea with our toes in the sand at the beautiful Orewa Beach. Our next stop is the town of Warkworth. Driving down past the mouth of the Mahurangi river we park up to grab our lunch (own cost) and explore this historic town that boasts a great selection of shops, cafes, and restaurants to wander through. Continuing our journey, we head to Matakana, home of Sculptureum Gardens and Galleries, and Rothko Restaurant. This was a 10-year development of a 25-acre property by the founders Anthony and Sandra Grant. Our visit sees us enjoy the Sculptureum Experience – galleries, and amazing gardens bursting with sculptures, prehistoric rocks, live animals and reflective quotes all surrounded by colourful plantings that change with the seasons. After a relaxing afternoon we head to our Whangarei accommodation where we dine in house this evening.



# Day 3 Friday, 24 March 2023

# Tour Whangarei to Omapere

Our journey today plots the history of the unique Northland kauri industry, with one of the highlights of the day a visit to the superb Kauri Museum at Matakohe. This is the standard by which you will measure all others and is definitely the place to pick up that kauri souvenir, as the quality, range and price are extensive.

A picnic lunch enroute is included. This afternoon, our adventures begin with rail carting hosted by Dargaville Rail and River Tours, using a rail line that has beautiful views across farmland, and, in parts, follows the historic Northern Wairoa River. Heading north once more, we visit the Waipoua Kauri Forest, the last extensive stand of kauri forest still remaining in NZ, and home of the majestic Tane Mahuta - "Lord of the Forest".

Omapere is our final destination, with a unique opportunity to relax in our hotel set in a quiet coastal location on the shores of the Hokianga Harbour.



# Tour Omapere to Kaitaia

We have a leisurely start this morning as we continue our travels north. A short distance away is Opononi - home of the statue of Opo, the dolphin who brought this small seaside town to fame with his antics in the summer of 1956 and which we stop to view.

Continuing to Rawene, a quaint little coastal village on the shores of the harbour, we have time to enjoy a cuppa and explore before boarding the unique Rawene car ferry to cross the harbour to Kohukohu.

Our lunch stop today (own choice and cost) is in Kerikeri, known as the "fruit bowl of the north". Following lunch, we visit the old Mission House, NZ's oldest building, as well as the Stone Store, one of this country's most recognised historic buildings. We take a short drive to the picturesque Rainbow Falls before making our way to Kaitaia, our final destination today. We have time for a well-earned rest before dining in tonight at our Kaitaia accommodation - home for the next two nights.



# Day 5 Sunday, 26 March 2023

# Tour Cape Reinga

We enjoy the company of a local guide today who will provide us with an entertaining and informative commentary, as we journey to the northernmost tip of New Zealand.

We travel the white sands of 90 Mile Beach and there is an opportunity for the intrepid to toboggan the sand dunes of the famed Te Paki.

We visit many well-known landmarks and enjoy unparalleled views of both the Pacific Ocean and the Tasman Sea as we learn about the cultural and natural history of Cape Reinga - "the departing place of the spirits and the meeting place of the seas". Our picnic lunch, included in the tour package, will be at a remote bay at the top of New Zealand. We enjoy another night in Kaitaia.



#### Day 6 Monday, 27 March 2023

#### Tour Kaitaia to Paihia

Armed with a picnic lunch to enjoy at an idyllic spot enroute, we travel south today. Leaving Kaitaia behind us, we make our way to Taipa in Doubtless Bay, where the legendary Kupe is said to have first made NZ landfall. We continue on past pohutukawa lined beaches to historic Mangonui, and then out to the privately owned Butler Point for morning tea, and a tour of the Whaling Museum, house and gardens. We take a short detour into the tranquil Whangaroa Harbour - site of the Boyd shipwreck, and through Kaeo and onto Kawakawa for a look at the famous Hundertwasser toilets. On arrival into the lovely little town of Paihia in the Bay of Islands, there is time to view the Haruru Falls before checking into our hotel. Looking out into the bay, and within easy walking distance of the village and all amenities, this hotel is our home for the next two nights.



#### Tour Paihia

This morning we explore the sheltered waters of the Bay of Islands on the popular Hole in the Rock Cruise. A catamaran hulled vessel will ensure our comfort as we explore many islands and search for dolphins on our way to the spectacular hole in the rock. Part of today's tour includes a one-way ticket from either Russell or Paihia with an option to 'jump ship' at Russell on the way back, or alternatively return to Paihia and travel to Russell later this afternoon.



The afternoon is yours to spend at your leisure and cost, with a variety of options for you. Paihia is deservedly one of NZ's top tourist destinations, with many historic and scenic places for you to visit. Should you decide to take a short journey across the waters to Russell, you can stroll around this picturesque peaceful village, visit historic Pompallier House, or take the highly recommended mini-coach tour and learn about the fascinating and unlikely turbulent history of this town. The local ferries to Russell operate on the half hour and return on the hour.

Alternatively, you may like to visit the historic Waitangi Treaty Grounds, location of the signing of NZ's founding document between Maori and British. We meet for dinner this evening to share stories of the day's activities.

# Day 8 Wednesday, 29 March 2023

#### Tour Paihia to Whangarei

Departing Paihia this morning we catch the vehicle ferry from Opua for a short journey across the harbour to explore more of the scenic coastline and beautiful bays of this area.

After enjoying morning tea Tranzit style at Oakura Bay, we rejoin the main highway at Whakapura and continue to Whangarei to visit the spectacular Whangarei Falls. The intrepid can take the short bush walk to get the view from the bottom as well. We then head into town for lunch at our own cost and leisure. Picturesquely located on the Whangarei Marina, the Town Basin is the hub of the city, and offers much to see. Explore the specialty shops, watch the comings and goings on the marina - popular with yachting visitors, or take a stroll along the waterfront which has been landscaped and enhanced with sculptures commissioned from local artists. This afternoon we take "time" to visit the fabulous Clapham's Clock Museum. Tonight, we are welcomed back by the staff of our Whangarei hotel where we enjoy dinner in-house.



#### Day 9 Thursday, 30 March 2023

# Tour Whangarei Kaipara Hamilton

As we depart Whangarei this morning, we detour out to One Tree Point and past the NZ Refining Company at Marsden Point. We rejoin the Twin Coast Discovery route through Waipu and follow the coastline through to Waipu Cove for a welcome cuppa Tranzit style. Lang's Beach affords great views of the Hen and Chicken Islands. We travel through Mangawhai, before rejoining the main drag and retracing our steps back through Te Arai and Wellsford. Our lunch today (included), is within the Kaipara Coast Sculpture Garden. We will have time to walk around the sculpture trail set in a tranquil and inspirational rural oasis. Our last night and dinner together is at our Hamilton hotel.



# Day 10 Friday, 31 March 2023

# Tour Travelling Home

Travelling home today, we break up our journey with refreshment stops along the way (own choice and cost), as we travel to Palmerston North in time to meet connecting transfers for those travellers continuing to Wellington and Wairarapa.



# **Cost of Tour Includes**

- Good quality motel and hotel accommodation
- 2 course or buffet dinners
- All breakfasts
- All coach travel
- Morning tea on most travelling days
- 2 picnic lunches Days 3 and 6
- Sculptureum, Matakana, entry to galleries and gardens
- The Kauri Museum, Matakohe entry
- Dargaville Rail and River Tours Rail carting
- Rawene ferry
- Kerikeri's historic Stone Store and Mission House entry
- Cape Reinga Safari Tour, including lunch
- Butler Point morning tea and tour of the Whaling Museum, House, and Gardens
- Hole in the Rock dolphin cruise
- Opua ferry
- Claphams Clock Museum entry
- Kaipara Coast Sculpture Gardens lunch and walk

# **Total Cost Per Person**

Double or twin share NZ\$4,250.00 Single Accommodation NZ\$4,958.00

# **Terms and Conditions**

Deposit required to confirm your booking \$550.00 per person

Tour balance payable by: 3 February 2023

Bank account details: BNZ 020688 0127658 00

Tour Reference: FarNorth23

To: Tranzit Coachlines Wairarapa Ltd P O Box 116 MASTERTON 5840 Phone 0800 471 227 or (06) 370 6600

OR: Book online at www.tranzittours.co.nz

# Tranzit Coachlines (Wairarapa) Ltd, trading as Tranzit Tours Terms and Conditions and Important Booking Information

Before you book a tour with Tranzit Tours, please take the time to read and understand these Terms and Conditions below.

# **Pricing Validity**

 All costs associated with each tour are outlined in full within each tour itinerary. All pricing quoted is valid for the dates of tour when booked.

# **Reservations and Payments**

- Bookings for all Tranzit tours can be made through any Tranzit Coachlines Reservations Centre or an approved Travel Agent.
- Any person making a booking for others shall be deemed to have accepted these Terms and Conditions on behalf of all individuals
  they are booking on a tour and it is the responsibility of the person making the booking to bring these Terms and Conditions to the
  attention of those individuals booked.
- A deposit as stated in the Tour Itinerary is payable to secure the booking.
- The balance must be paid in full by the date stated in the Tour Itinerary.
- Any reservation made within fourteen (14) days of the tour departure must be paid in full at the time of booking.

# Cancellations, Postponements and Alterations Cancellations by the Customer

- <u>Cancellations 45+ days</u> before tour departure date a cancellation fee valued at 15% of your deposit, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- <u>Cancellations 44 8 days</u> before tour departure date a cancellation fee valued at 15% of the total tour cost, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- <u>Cancellations within 7 days</u> before tour departure date a cancellation fee valued at 25% of the total tour cost, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- No refunds will be made for cancellations made within one day of departure or once travel has commenced. Refunds will not be
  provided for unused portions of a tour, unless the Customer can provide genuine reason and documentary evidence that services
  were unable to be utilised (and a refund if applicable is available from the other provider) in which case the company will review
  each request and may provide a partial refund at the sole discretion of the company.
- Cancellations of one half of a twin share booking will result in the Customer cancelling being charged the cost of a single booking, if
  the Company is unable to match the twin share booking with another Customer.

# Alterations by the Customer

• The Customer may transfer their booking to another person for the same tour and commencement date, but only if the other person satisfies all of Tranzit Tours requirements in relation to the tour and provides us a completed Booking Form. The Customer must notify Tranzit Tours in writing of the intended transfer at least 30 days prior to the commencement date of the tour. A \$60 transfer fee per person/per transfer will apply (in addition to any supplier change fees).

# Cancellations or Postponements by the Company

- Tranzit Tours reserves the right to cancel, reschedule or postpone a tour. With the exception of the Force Majeure section below, Tranzit Tours will:
- In the event of a tour being <u>cancelled by the company</u> prior to departure and not postponed refund the total amount paid in respect of that tour or provide a credit, but will have no further liability to the Customer.
- In the event of a tour being <u>postponed</u> rebook the Customer for the new departure date or provide a credit, but will have no further liability to the Customer.
- In the event of a Force Majeure event that occurs prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe weather, power outages, labour disruptions, pandemic, government controls or other events outside Tranzit Tours control that interrupts the ability to operate the tour in full or in part, or if Tranzit Tours determines that the quality of the tour or the health and safety of the Customer would be compromised, Tranzit Tours reserves the right to cancel, postpone, or shorten the tour and will be excused and released from its obligations without liability of any kind. Customers will receive a credit for postponed tours. For cancelled or shortened tours, refunds in these circumstances will be in full less any unrecoverable costs (i.e. expenses already incurred or fees charged by other providers).
- The Customer will be advised of any increased tour costs as a result of the postponement. Credits will be equal to the value of the payment made and must be used within 12 months. Customers are strongly advised to take out travel insurance.
- In the event of cancellation or postponement by the company, Tranzit Tours is not responsible for any consequential loss incurred by the Customer. Customers are again advised to take out travel insurance.

#### Alterations by the Company

- Before Tour Commencement: If a major change to the tour needs to be made before departure, we will inform the Customer of the change as soon as practicable and will advise of any consequential price increase or decrease.
- Tranzit Tours reserves the right to alter a tour (including the itinerary) and substitute accommodation facilities should unforeseen circumstances beyond our control make changes necessary. Whilst every effort is made to adhere to the itinerary as provided, the company reserves the right to alter the touring and attractions as dictated by circumstances and conditions outside the company's control. Alterations may be made to ensure the smooth running of the tour. Every attempt will be made to ensure alterations do not adversely affect the operation of the tour. The company will not be held responsible for weather-based cancellations, or those closures made at the tour provider's discretion.
- Tranzit Tours will inform the customer as soon as practicable and will advise of any consequential price increase or decrease.

#### Insurance

• Tranzit Tours recommend that you purchase comprehensive travel insurance to cover against things like lost or damaged luggage, accident or sickness, loss or theft of personal belongings and documents, or the need to cancel or shorten your tour. Please note that special conditions will apply for pre-existing medical conditions with all travel insurance policies.

#### **Health and Fitness**

- Tranzit Tours are generally able to accommodate most fitness abilities; however, some tours may require a certain level of physical fitness for full enjoyment of tour activities. The Customer must inform Tranzit Tours, at the time of booking, of any health or fitness restrictions that may limit participation of tour activities or put the Customer, tour staff or other customers at risk. The Customer acknowledges that their suitability for a tour, or any activity within a tour, is wholly the Customer's responsibility.
- Payment of a deposit by the Customer to secure a Tranzit Tour acts as a warranty that:
  - o the Customer is reasonably healthy and/or fit to participate in the tour, and
  - o the Customer does not have a health, physical condition or disability that would create risk to themselves, tour staff or other customers, and
  - o the Customer indemnifies Tranzit Tours from all actions, claims and demands arising out of any want of health or fitness.
- Tranzit Tours reserves the right to decline a booking on medical, health or fitness grounds at its sole discretion.
- Tranzit Tours reserves the right to remove a Customer from a tour, or quarantine a Customer on tour, if their health and/or fitness
  interferes with the tour or staff safety or other Customers safety or tour experience in any way. Any additional costs associated
  with a Customer's removal from tour or placement into quarantine, shall be borne by the Customer. Refunds will be made in
  accordance with these Terms and Conditions.

# **Authority on Tour**

• Tranzit Tours are operated by staff with decision making authority while on tour. By travelling with Tranzit Tours, you agree to accept the authority of the driver/guide and their decisions are final in all matters likely to affect the wellbeing, safety or experience of any customer or staff member on board. Failure to adhere to reasonable requests or any inappropriate behaviour that is degrading the experience of other customers, may result in the Customer being removed from the tour. If a Customer is asked to leave a tour, any costs associated with returning home will be borne by the Customer and any unused portion of the tour will not be refunded.

#### Responsibilities

- Tranzit Tours include goods and services provided by other operators such as hotels, attractions and transportation companies.
   Customers are advised to familiarise themselves with the terms and conditions on which these services are supplied. Accordingly,
   Tranzit Tours will not be responsible and will be excluded from liability for any loss, damage, omission or acts being negligent or otherwise, committed by other goods and service providers used in connection with the tour.
- Tranzit Tours is not liable for any loss, damage, delay, or injury caused to the traveller or their baggage whilst under the care or
  control of a third-party provider. A Customer's baggage and personal effects shall be carried at the owner's risk as provided for
  under the Carriage of Goods Act.
- Tranzit Tours is not responsible for any losses or additional expenses to the Customer due to tours impacted by Force Majeure events that occur prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe weather, power outages, labour disruptions, pandemic, government controls or other events outside Tranzit Tours control that interrupts the ability to operate the tour in full or in part, or if Tranzit Tours determines that the quality of the tour or the health and safety of the Customer would be compromised.

#### Acceptance of Risk

• The Customer acknowledges that all Tranzit Tours may be subject to risks and dangers beyond that which might be experienced by the Customer at home. Except as provided in law, the Customer acknowledges that they assume all risk and Tranzit Tours is not liable for misadventure, death, injury, delay or loss which occurs during the tour.

#### **Seat Rotation**

• For the enjoyment of all travellers Tranzit Tours operates a seat rotation system which all travellers must participate in as a condition of booking.

# **Photographs**

- Photographs used to market any Tranzit Tour depict typical scenes experienced, but the subject matter may not necessarily be seen or experienced whilst visiting a destination within a tour.
- Whilst on tour, the Customer may be included in photographs and/or film taken by the guide or driver. These photographs may be
  used for future promotional advertising purposes and by booking on a Tranzit Tour the Customer authorises the use of any images
  they are captured in to be used without further consent or any payment of any kind. If the Customer does not authorise the use of
  their image for promotional purposes, they must make this known at the time of booking.

# **Privacy Policy**

Any personal information that Tranzit Tours collects about the Customer may be used for any purpose associated with the
operation of a tour or to send the Customer marketing material in relation to Tranzit Tour products. The information may be
disclosed to our agents, service providers or other suppliers to enable Tranzit Tours to operate the tour. Tranzit Tours will
otherwise treat your details in accordance with our privacy policy (available on our website).

# **Applicable Law**

• The laws of New Zealand govern these Terms and Conditions to the fullest extent allowable.

# Keeping you healthy and safe on our Tranzit Tours

Our passengers and team members' health, safety and wellbeing are our highest priority. We are obligated to take all practicable risk measures to operate safely. With COVID-19 still a risk in New Zealand, we take advice from the Ministry of Health on best practice safety protocols and have implemented these into our robust *COVID-19 Risk Management Plan* aligned to the Ministry of Transport *COVID-19 Protection Framework*. All our key suppliers have provided assurance they are observing the same safety protocols, so we can travel safely and feel welcomed.

# **COVID-19 Safety measures include:**

- ✓ Encouraging passengers to wash hands regularly in warm soapy water, use provided hand sanitizer, cough into the inside of your elbow and stay clear of people who are unwell.
- ✓ Providing individual snap lock bags so each passenger can dispose of personal rubbish including tissues and face masks.
- Prior to our tour's departure: our coach undergoes a deep clean including the air con filters and passengers are reminded that if they are unwell, they need to stay home. Also please review the MOH Locations of Interest before travelling.
- ✓ All hard surfaces cleaned daily with a disinfectant.
- ✓ Providing biodegradable disposable cups on tour to prevent cross contamination.
- ✓ Tongs are used for food handling and our team members wear gloves.
- ✓ Disposable face coverings are provided, or you're welcome to bring your own. Under the Covid-19 Protection Framework it is not compulsory for passengers to wear face masks on a coach tour, however we do encourage it.
- ✓ Face coverings are compulsory (unless you have a medical exemption) when visiting some public places, such as cafes, and attractions.
- ✓ Reminding passengers to scan QR Codes using the COVID-19 Tracer App or sign in on hard copy contact tracing booklets available on the coach.
- ✓ If you become unwell on tour, please contact Healthline on: 0800 611 116 or your doctor immediately who will triage symptoms over the phone and advise next steps. This may include having a Covid-19 test and then self-isolating from the tour. This will be managed on a case-by-case basis. We can assist with logistics help, at the cost of the Passenger.
- ✓ Our team are fully trained in first aid.

# **COVID-19 Vaccination Status**

Under the new COVID-19 Protection Framework, or Traffic Light System it's important to note:

- ✓ Before departing on a Tranzit Tour or day trip, there is now a requirement to provide proof of vaccination by way of the Covid-19 vaccine certificate "My Vaccine Pass".
- ✓ Your COVID-19 Vaccination status will be stored securely in accordance with the Privacy Act and is available to you on request. We may disclose general statistics, such as vaccination numbers, to our third parties (i.e., restaurants and tour attractions), but we will never disclose any information that may identify you.

Thank you for understanding as we continue to work through all these changes to keep you, our valued passengers safe. Our team is happy to answer any specific questions you have.