



Te Whanga Lagoon

Chatham Islands

for New Zealand's Senior Travel Club

Itinerary especially prepared for

Chatham Island 2024

Travelling 12 December 2024 to 17 December 2024

Thank you for your enquiry into our Chatham Island tour for 2024. On the following pages is our full itinerary.

Tour Overview

We are thrilled to be returning to this remote part of New Zealand, with a tour package specially designed to suit our valued clients. We fly direct from Wellington with Air Chathams and stay five nights on the island in a very comfortable hotel, enjoying fabulous meals. We include a selection of day tours that explore the unique history, landscape, and lifestyle of the people of the island. Every day is an adventure.

Located 800 km east of Christchurch the Chatham Islands are home to rare birds and unique plant species. 600 islanders live here and it is the ancestral home of the Moriori people. Weather on the Chathams is temperate but changeable. Suitable clothing for changeable weather is advisable. Comfortable walking shoes are essential and a good level of fitness is required. On the island you will be touring in a comfortable but basic bus. The roads are predominantly unsealed. Visiting the Chathams is an adventure! Visitors to the Islands never forget their experience - the scenery, the people, the peace and the natural attractions.

Please carefully read the full itinerary for further details.

Booking

To secure your place on this tour, please call us on 0800 471 227 or alternatively 370 6600, Extn 2.

Your place on this tour is confirmed only by ringing us and acknowledging that you have read the terms and conditions. Secondly, we require your nonrefundable deposit immediately (amounts shown in the Terms and Conditions).

We join with Chatham Hotel to bring you this tour. In accordance with this, the "Terms and Conditions" of Transit Coachlines Ltd have been modified to incorporate those of Chatham Hotel. It is important that you read these. As you read through the itinerary you may note several other differences from our usual tour packages.

Flights

The flight to the Chatham is a two-hour trip. Baggage allowance is 20kg plus a 7kg carry-on bag.

Rooming Options

Our room options are a little different to what we usually offer. The following room types are available:

- double or twin share downstairs room with ensuite
- double or twin share upstairs superior room with ensuite
- single room with ensuite (for which you will pay a single supplement.)
- single room with shared bathroom facilities (for which you will pay a reduced price) Please note: this option provides 2 bathrooms and 2 toilets shared between 6 single rooms. The bed in each room is a single.

Please refer to your itinerary for full price details.

Travel Insurance

Chatham Island is a remote destination and disruptions to flight schedules are possible. For these reasons, We strongly encourage you to consider taking travel insurance, as you are now able to get cover for Covid-19 related travel disruptions. Additionally, there are also often non-refundable portions included in any tour. You are welcome to use other providers, but we recommend Helloworld Travel, Masterton. They offer both cancellation and full cover for domestic and international travel. Please don't hesitate to call them direct on 06 378 2454, or email them at masterton@travel.helloworld.co.nz; they will be only too happy to answer your questions or provide you with a quote.

Covid-19 Protection

Attached is important information relating to Covid-19 and how we travel.

In consultation with our Health and Safety team, we continue to listen and adapt to the requirements and guidance of Ministry of Health and Government.

Thank you for understanding as we continue to adapt to these changes to keep our valued passengers safe. If you have any queries, please call our team. We are happy to answer any questions.

Should there be any part of the itinerary you wish to discuss, please do not hesitate to give us a call, as we want your decision to join us to be as fully informed as possible.

Robin, Ali and Anil - your Tranzit Tours team

Trip Details

Day 1 Thursday, 12 December 2024

Tour Welcome to the Chathams

This morning we are transferred to Wellington Airport where we gather to join our Air Chathams flight to the Chatham Islands (2 hours flight). Lunch is at our own cost at the airport (During the flight you may like to put your watches forward as the Chathams are 45 minutes ahead of New Zealand mainland time.)

Touching down onto the island we will be met by our hosts at the airport and transferred to our accommodation at Chatham Hotel in the main village of Waitangi. This evening we enjoy our first taste of island hospitality, dining in at our hotel.



Day 2-5 Friday, 13 December 2024 to Monday 16 December 2024

Tour Chatham Experience

After our continental breakfast each morning we embark on our daily adventures.

Please note: Daily weather conditions and seasonal availability are taken into consideration and the daily activities listed below may alter accordingly, however we will do our best to ensure that you see all that is listed in the itinerary and more during your stay.

Most days we are away for the day so bring all you need with you. We generally find a sheltered spot for a picnic lunch, with most dinners (other than Admiral Garden) at the Hotel Chathams – it is a great opportunity to reminisce over the day's adventures and have a yarn with a local.

Town Tour

Tikitiki Hill walk - dramatic red volcanic bluffs will impress, while providing views down over the port and the village of Waitangi. Have a wander of town, visit the cottage gift shop and River Onion Art Gallery.

Enjoy sightseeing along the south west coast where the Taiko Trust is leading projects that involve replanting the coastline and growing the population of endemic endangered bird species like Taiko and Mollymawk.

Sunshine Coast

Enjoy the wetlands walk – a loop walk through wetland and peat lakes. Visit Ocean Mail Reserve - contrasting landscapes of dune systems, akeake forest and peat wetlands.

Take a short walk to visit a local seal colony at Point Munning. Visit Kaingaroa Fishing Village, Broughton Landing (an old Mission and Whaling Station site) and a farm where we will be able to view the remains of a wrecked Sunderland Flying Boat which hit rocks while taxiing in Te Whanga Lagoon in 1959.

Discover the famous Hapupu tree carvings, culturally and historically significant carvings on karaka trees.



North West

Discover Splatter Rock - a great coastal walk to explore an interesting geological formation - a remarkable pillow lava flow named Splatter Rock. Look for Chatham Island forget-me-nots growing in the wild, and keep an eye out for the endangered Chatham Island oystercatcher (Torea).

Enjoy the Nikau Walk – the largest stand of nikau remaining on Chatham Island.

Visit Owenga Village, and stop to view the famous statue of Tommy Solomon, the last full blooded Moriori, located on land near where he farmed.

Te Whanga Lagoon

Stop at Blind Jim's Creek on the shores of Te Whanga Lagoon and look for fossilised sharks' teeth. Te Whanga Lagoon is the largest natural feature on the island, covering some 16,000-hectares.

Take a walk in Henga Reserve —a huge sand dune system, coastal forest, impressive limestone outcrops and spectacular views over Petre Bay.

Visit Kopinga Moriori Marae. A very special place where the unique design of the marae provides ancestral history and heritage, architecture and breath-taking 180-degree views.

Wild West

Visit the amazing basalt columns – a fascinating series of pentagonal shaped volcanic rock columns on the shoreline and found nowhere else on the island.

Visit Port Hutt where a landmark rusting ship sits in the Island's most sheltered bay.

Stretch your legs on Long Beach - a stunning wild beach walk. Enjoy a lovely buffet dinner at beautiful Admiral Gardens - always a night to remember!

Day 6

Tuesday, 17 December 2024

Tour

Travelling Home

We depart our hotel for the airport early morning, checking in for our flight back to the mainland. Upon arrival back in Wellington you can pick up a bite to eat at your own cost before you are met by our coaches to transfer you back to your hometown.



Cost of Tour Includes

- Tour fully guided
- Transfers to and from Wellington Airport
- Return airfares with Air Chathams
- 5 nights accommodation at Hotel Chatham
- All meals: breakfasts, picnic lunches and dinners on the island
- Daily tours around the island
- Entry to all attractions and sites visited

Optional extras:

Pitt Island full day tour and/or Fishing Charter – price on request on Island

Please note that both of these options are weather dependant and therefore can only be arranged when you get to the island. Choosing one of the above options would mean foregoing the scheduled activities for that day.

Total Cost Per Person

Double or twin share	NZ\$5420.00
Single room with shared bathroom **	NZ\$5270.00
Single room with ensuite	NZ\$5970.00
Superior upstairs, double or twin share *	NZ\$5520.00
Superior upstairs, single room	NZ\$6070.00

Trip Participants

Terms and Conditions

Please Note:

*Once all standard double/twin rooms are sold, superior rooms are the alternative, unless specifically requested.

** "single accommodation with shared bathroom" offers the following: 2 bathrooms and 2 toilets shared between 6 single rooms. The bed in each room is a single.

Deposit required to confirm your booking \$1500.00 (non-refundable)

Tour balance payable by: 10 October 2024

Bank account details: BNZ 020688 0127658 00
Tour Reference: Chatham24

To: Tranzit Coachlines Wairarapa Ltd
P O Box 116
MASTERTON 5840
Phone 0800 471 227 or (06) 370 6600

OR: Book online at www.tranzittours.co.nz

Tranzit Coachlines (Wairarapa) Ltd, trading as Tranzit Tours

Terms and Conditions and Important Booking Information

Before you book a tour with Tranzit Tours, please take the time to read and understand these Terms and Conditions below. These Terms and Conditions apply to bookings made from 11 September 2020 onwards, including new bookings made with credit vouchers issued following tour cancellations or postponements.

If you booked your tour prior to 12 October 2020, your original Terms and Conditions still apply.

Pricing Validity

- All costs associated with each tour are outlined in full within each tour itinerary. All pricing quoted is valid for the dates of tour when booked.

Reservations and Payments

- Bookings for all Tranzit tours can be made through any Tranzit Coachlines Reservations Centre or an approved Travel Agent.
- Any person making a booking for others shall be deemed to have accepted these Terms and Conditions on behalf of all individuals they are booking on a tour and it is the responsibility of the person making the booking to bring these Terms and Conditions to the attention of those individuals booked.
- A deposit as stated in the Tour Itinerary is payable to secure the booking.
- The balance must be paid in full by the date stated in the Tour Itinerary.
- Any reservation made within fourteen (14) days of the tour departure must be paid in full at the time of booking.

Cancellations, Postponements and Alterations

Cancellations by the Customer

- Cancellations 45+ days before tour departure date – a cancellation fee valued at 15% of your deposit, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- Cancellations 44 – 8 days before tour departure date – a cancellation fee valued at 15% of the total tour cost, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- Cancellations within 7 days before tour departure date – a cancellation fee valued at 25% of the total tour cost, plus any other fees charged by other providers such as accommodation, ferry, activities etc.
- No refunds will be made for cancellations made within one day of departure or once travel has commenced. Refunds will not be provided for unused portions of a tour, unless the Customer can provide genuine reason and documentary evidence that services were unable to be utilised (and a refund if applicable is available from the other provider) in which case the company will review each request and may provide a partial refund at the sole discretion of the company.
- Cancellations of one half of a twin share booking will result in the Customer cancelling being charged the cost of a single booking, if the Company is unable to match the twin share booking with another Customer.

Alterations by the Customer

- The Customer may transfer their booking to another person for the same tour and commencement date, but only if the other person satisfies all of Tranzit Tours requirements in relation to the tour and provides us a completed Booking Form. The Customer must notify Tranzit Tours in writing of the intended transfer at least 30 days prior to the commencement date of the tour. A \$60 transfer fee per person/per transfer will apply (in addition to any supplier change fees).

Cancellations or Postponements by the Company

- Tranzit Tours reserves the right to cancel, reschedule or postpone a tour. With the exception of the Force Majeure section below, Tranzit Tours will:
- In the event of a tour being cancelled by the company prior to departure and not postponed – refund the total amount paid in respect of that tour or provide a credit, but will have no further liability to the Customer.
- In the event of a tour being postponed – rebook the Customer for the new departure date or provide a credit, but will have no further liability to the Customer.
- In the event of a Force Majeure event that occurs prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe weather, power outages, labour disruptions, pandemic, government controls or other events outside Tranzit Tours control that interrupts the ability to operate the tour in full or in part, or if Tranzit Tours determines that the quality of the tour or the health and safety of the Customer would be compromised, Tranzit Tours reserves the right to cancel, postpone, or shorten the tour and will be excused and released from its obligations without liability of any kind. Customers will receive a credit for postponed tours. For cancelled or shortened tours, refunds in these circumstances will be in full less any unrecoverable costs (i.e. expenses already incurred or fees charged by other providers).
- The Customer will be advised of any increased tour costs as a result of the postponement. Credits will be equal to the value of the payment made and must be used within 12 months. Customers are strongly advised to take out travel insurance.
- In the event of cancellation or postponement by the company, Tranzit Tours is not responsible for any consequential loss incurred by the Customer. Customers are again advised to take out travel insurance.

Alterations by the Company

- Before Tour Commencement: If a major change to the tour needs to be made before departure, we will inform the Customer of the change as soon as practicable and will advise of any consequential price increase or decrease.
- Transit Tours reserves the right to alter a tour (including the itinerary) and substitute accommodation facilities should unforeseen circumstances beyond our control make changes necessary. Whilst every effort is made to adhere to the itinerary as provided, the company reserves the right to alter the touring and attractions as dictated by circumstances and conditions outside the company's control. Alterations may be made to ensure the smooth running of the tour. Every attempt will be made to ensure alterations do not adversely affect the operation of the tour. The company will not be held responsible for weather-based cancellations, or those closures made at the tour provider's discretion.
- Transit Tours will inform the customer as soon as practicable and will advise of any consequential price increase or decrease.

Insurance

- Transit Tours recommend that you purchase comprehensive travel insurance to cover against things like lost or damaged luggage, accident or sickness, loss or theft of personal belongings and documents, or the need to cancel or shorten your tour. Please note that special conditions will apply for pre-existing medical conditions with all travel insurance policies.

Health and Fitness

- Transit Tours are generally able to accommodate most fitness abilities; however, some tours may require a certain level of physical fitness for full enjoyment of tour activities. The Customer must inform Transit Tours, at the time of booking, of any health or fitness restrictions that may limit participation of tour activities or put the Customer, tour staff or other customers at risk. The Customer acknowledges that their suitability for a tour, or any activity within a tour, is wholly the Customer's responsibility.
- Payment of a deposit by the Customer to secure a Transit Tour acts as a warranty that:
 - the Customer is reasonably healthy and/or fit to participate in the tour, and
 - the Customer does not have a health, physical condition or disability that would create risk to themselves, tour staff or other customers, and
 - the Customer indemnifies Transit Tours from all actions, claims and demands arising out of any want of health or fitness.
- Transit Tours reserves the right to decline a booking on medical, health or fitness grounds at its sole discretion.
- Transit Tours reserves the right to remove a Customer from a tour, or quarantine a Customer on tour, if their health and/or fitness interferes with the tour or staff safety or other Customers safety or tour experience in any way. Any additional costs associated with a Customer's removal from tour or placement into quarantine, shall be borne by the Customer. Refunds will be made in accordance with these Terms and Conditions.

Authority on Tour

- Transit Tours are operated by staff with decision making authority while on tour. By travelling with Transit Tours, you agree to accept the authority of the driver/guide and their decisions are final in all matters likely to affect the wellbeing, safety or experience of any customer or staff member on board. Failure to adhere to reasonable requests or any inappropriate behaviour that is degrading the experience of other customers, may result in the Customer being removed from the tour. If a Customer is asked to leave a tour, any costs associated with returning home will be borne by the Customer and any unused portion of the tour will not be refunded.

Responsibilities

- Transit Tours include goods and services provided by other operators such as hotels, attractions and transportation companies. Customers are advised to familiarise themselves with the terms and conditions on which these services are supplied. Accordingly, Transit Tours will not be responsible and will be excluded from liability for any loss, damage, omission or acts being negligent or otherwise, committed by other goods and service providers used in connection with the tour.
- Transit Tours is not liable for any loss, damage, delay, or injury caused to the traveller or their baggage whilst under the care or control of a third-party provider. A Customer's baggage and personal effects shall be carried at the owner's risk as provided for under the Carriage of Goods Act.
- Transit Tours is not responsible for any losses or additional expenses to the Customer due to tours impacted by Force Majeure events that occur prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe weather, power outages, labour disruptions, pandemic, government controls or other events outside Transit Tours control that interrupts the ability to operate the tour in full or in part, or if Transit Tours determines that the quality of the tour or the health and safety of the Customer would be compromised.

Acceptance of Risk

- The Customer acknowledges that all Transit Tours may be subject to risks and dangers beyond that which might be experienced by the Customer at home. Except as provided in law, the Customer acknowledges that they assume all risk and Transit Tours is not liable for misadventure, death, injury, delay or loss which occurs during the tour.

Seat Rotation

- For the enjoyment of all travellers Transit Tours operates a seat rotation system which all travellers must participate in as a condition of booking.

Photographs

- Photographs used to market any Transit Tour depict typical scenes experienced, but the subject matter may not necessarily be seen or experienced whilst visiting a destination within a tour.
- Whilst on tour, the Customer may be included in photographs and/or film taken by the guide or driver. These photographs may be used for future promotional advertising purposes and by booking on a Transit Tour the Customer authorises the use of any images they are captured in to be used without further consent or any payment of any kind. If the Customer does not authorise the use of their image for promotional purposes, they must make this known at the time of booking.

Privacy Policy

- Any personal information that Transit Tours collects about the Customer may be used for any purpose associated with the operation of a tour or to send the Customer marketing material in relation to Transit Tour products. The information may be disclosed to our agents, service providers or other suppliers to enable Transit Tours to operate the tour. Transit Tours will otherwise treat your details in accordance with our privacy policy (available on our website).

Applicable Law

- The laws of New Zealand govern these Terms and Conditions to the fullest extent allowable.

Updated: 28 August 2023

Keeping you healthy and safe on our domestic Tranzit Tours

The health, safety and wellbeing of our passengers and team members is our highest priority and we are obligated to take all practicable risk measures to operate safely.

While the New Zealand Government has removed the self-isolation mandates should people contract COVID-19, the health, safety and wellbeing of our passengers while on tour with us is of utmost importance. As a company, Tranzit Group will always take advice from the Ministry of Health on best practice safety protocols for all infectious diseases, including COVID-19.

Our health and safety measures include:

- ✓ Our Tranzit Tours team undergoing Rapid Antigen Tests (RATs) the morning of the departure of the tour to eliminate any potential risk of COVID-19.
- ✓ Asking passengers to pro-actively undergo a self-administered RAT prior to departure for their safety (and the safety of all passengers on the tour) should they feel they could have been put at risk of contracting COVID-19 or feel unwell (including hayfever, cold and flu-like symptoms). If in doubt, we ask passengers to call the Tranzit Tours Team.
- ✓ Encouraging passengers to wash hands regularly in warm soapy water, use provided hand sanitizer, cough/sneeze into the inside corner of their elbows and stay clear of people who are unwell.
- ✓ Providing individual snap lock bags so each passenger can dispose of personal rubbish, including tissues and face masks.
- ✓ Ensuring that prior to our tour's departure the coach undergoes a deep clean (including the air-conditioning filters) and reminding passengers that if they are unwell, they need to stay home.
- ✓ All hard surfaces being cleaned daily with a disinfectant while on tour.
- ✓ Providing biodegradable disposable cups on tour to prevent cross contamination.
- ✓ Using tongs for food handling and our team members wearing gloves when handling food.
- ✓ Providing disposable masks, although we encourage passengers to bring their own masks. While it is not compulsory for passengers to wear masks on a coach tour, we do encourage it if you are showing any cold or flu-like symptoms.
- ✓ Some facilities may still ask people to wear a face mask. We ask you to respect their policies to protect those at higher risk.
- ✓ Ensuring our team is fully trained in first aid.

If you become unwell on tour, please contact Healthline on: 0800 611 116 or your doctor immediately who will triage symptoms over the phone and advise next steps. This may include having a COVID-19 test and then self-isolating from the tour. While not mandated, the Ministry of Health guidance is to stay at home for five days if unwell or have tested positive for COVID-19. This will be managed on a case-by-case basis. Our Tranzit team will support you and assist with logistics (at the cost of the Passenger – which may be covered by your travel insurance).

Thank you for understanding as we continue to work to keep you, our valued passengers, safe. Our team is always happy to answer any specific questions you have.

➤ Part of **The Tranzit Group**