



Cairns Esplanade

# Cairns - Tropical North Queensland

for New Zealand's Senior Travel Club

Itinerary especially prepared for

# Cairns - Tropical North Queensland

Travelling 23 July 2023 to 29 July 2023

Thank you for your enquiry into our Cairns tour for 2023. We are thrilled to be venturing offshore once again, with a tour package specially designed to suit our valued clients. The full itinerary follows.

## Booking

To secure your place on this tour, please call us on 0800 471 227 or alternatively 370 6600, Extn 2.

Your place on this tour is confirmed only by ringing us and acknowledging that you have read the terms and conditions. Secondly, we require your full payment immediately (amounts shown in the Terms and Conditions). Please do not just send a booking form and payment by mail as you may miss out.

We need a minimum number for this tour to proceed. Therefore we strongly recommend booking as soon as possible to avoid disappointment. If the tour does not proceed, your payment is of course, fully refundable.

## Passports:

Along with your completed application we require a photocopy of your current passport. If you hold a Dutch, German, English or South African passport you will also require a Visa. Non NZ or Australian passport holders need a Re-entry Permit.

## Tour Overview

Tropical North Queensland is a truly unique paradise. Spend your days cruising over the glistening waters, explore tranquil rainforest and feel connected with nature in a place unlike anywhere else.

Please note: We cannot be held responsible for any changes to the itinerary due to closures, inclement weather etc.

## Covid-19 Protection

Attached is important information relating to Covid-19 and how we travel internationally.

In consultation with our Health and Safety team, we continue to listen and adapt to the requirements and guidance of Ministry of Health and Government.

Thank you for understanding as we continue to work through these changes to keep our valued passengers safe. If you have any queries, please call our team. We are happy to answer any questions.

## Travel Insurance

Once the tour minimum numbers have been reached, and as you are travelling overseas, we strongly advise that you take out travel insurance for your protection and peace of mind. You are now able to get cover for Covid-19 related travel disruptions. Additionally, there are also non-refundable portions included in the tour. You are welcome to use other providers, but we recommend Helloworld Travel, Masterton. They offer both cancellation and full cover for domestic and international travel. Please don't hesitate to call them direct on 06 378 2454 or email them at [masterton@helloworld.co.nz](mailto:masterton@helloworld.co.nz); they will be only too happy to answer your questions or provide you with a quote.

Should there be any part of the itinerary you wish to discuss, please do not hesitate to give us a call, as we want your decision to join us to be as fully informed as possible.

Kind regards Ali, Robin and Anil – your Tranzit Tours Team

## Trip Details

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### Day 1 Sunday, 23 July 2023

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Tour New Zealand to Cairns

We pack our bags and have our passports ready for a late morning transfer to Wellington Airport. Here we catch a connecting flight to Auckland for our evening departure to Cairns. Greeted with a smile and a wave from our friendly coach captain on arrival to Cairns Airport, we are transferred to our hotel. Welcome to paradise! On the doorstep of Cairns is the iconic Great Barrier Reef, thriving Atherton Tablelands and untouched Daintree Rainforest, all waiting to be explored on our incredible tour.

**Staying at:** Pullman Cairns International (for 5 nights)

**Meals included:** in-flight meals

### Day 2 Monday, 24 July 2023

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Tour Skyrail - Kuranda - Scenic Railway

Today we embark on a breathtaking experience on the Skyrail Rainforest Cableway. From a truly unique perspective, we fly metres above the pristine jungle canopy and learn the secrets of the world's oldest continually surviving tropical rainforests. Stopping during our ascent, we enjoy a peaceful stroll along the Rainforest Boardwalk Loop, visit the Rainforest Interpretative Centre and discover panoramic views from The Edge Lookout including views of Barron Falls. Our journey finishes in the quaint village of Kuranda. Engage with local artists, indulge in wonderful food or browse the many stops that line the main street. After time at leisure, we meet up again to board the historic Kuranda Scenic Railway. Track through picturesque valleys and century old tunnels of the magnificent Barron Falls National Park.

This evening we enjoy a special Sunset Cruise. With your glass charged, stroll the deck and admire the view as the sky transforms from blue to orange and finally silky black filled with twinkling stars. The water is calm, the weather mild and the night is yours to enjoy with entertainment and a delicious dinner featuring some of the region's best produce.

**Meals included:** Breakfast at the hotel, dinner onboard cruise



### Day 3 Tuesday, 25 July 2023

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Tour Great Barrier Reef

This morning we set sail to Michaelmas Cay onboard Ocean Spirit and discover the sheer magnificence of one of the seven wonders of the natural world, the Great Barrier Reef. The Cay is a picturesque reef sand island surrounded by magical coral gardens teeming with an incredible diversity of marine life. Ride a semi-submersible vessel for incredible coral viewing, listen to one of the interesting marine biologists and enjoy a delicious smorgasbord lunch. Some of us might like to get up close and personal with a snorkel from the beach. What a fabulous day!

**Meals included:** Breakfast and dinner at the hotel, lunch on cruise





## Day 4 Wednesday, 26 July 2023

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### Tour Daintree Rainforest

We have an early start to the day as we indulge ourselves in the ultimate “Breakfast with the Birds” at Wildlife Habitat at Port Douglas. Immersed within the wetland’s environment, enjoy an array of sounds and colours from the wildlife as they wander freely amongst us while we are treated to a fantastic tropical spread. From here we head to Mossman Gorge to learn the fascinating secrets of one of the world’s oldest tropical rainforests. Feel the serenity while watching the river as it tumbles its way over and around huge granite boulders. Continuing on to the Daintree River, here we’ll cruise one of the most densely populated mangrove estuaries in the world. There is nothing quite like watching wildlife while cruising along the beautiful Daintree River.

**Meals included:** Breakfast at Wildlife Habitat, lunch at Mossman Gorge, dinner at the hotel



## Day 5 Thursday, 27 July 2023

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### Tour Atherton Tablelands

Our destination today is an area known as the Atherton Tablelands. Home to fabulous fresh produce and incredible scenery. First, we visit Jaques Australia Coffee for a delightful morning tea as we discover the world of coffee and how it’s grown. Continuing to Gallo Dairyland, we hear about the cheese making process and sample some of the yummy cheeses before a lovely lunch overlooking the dairy farm. We then visit the remarkable Curtain Fig Tree, with its curtain of aerial roots that drop 15 metres to the ground. Large basalt boulders cover the forest floor which is probably why the forest here wasn’t cleared for farming and why the tree remains standing. Returning to Cairns, our beautiful dinner this evening is at Dundee’s Restaurant on the Waterfront with views of the Trinity Inlet and surrounding mountainside.

**Meals included:** Breakfast at the hotel, lunch at Gallo Dairyland, dinner at Dundee's Restaurant



## Day 6 Friday, 28 July 2023

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### Tour Babinda Boulders and Paronella Park

This morning we visit the Babinda Boulders. Surrounded by lush rainforest, clear blue pools and unusual rock formations, we’ll be hard pressed not to be awed by this place. Afterwards, we head to the magical Paronella Park, where history and romance seamlessly fuse together. Be immediately struck by the immense natural beauty of this park and explore the enchanting grounds through a series of winding paths that snake through the forest and castle ruins. Following lunch, take your time and wander the park at your own pace. We return to our hotel to pack and enjoy a farewell dinner before transferring to the airport. Here we say goodbye to Australia armed with wonderful memories of a winter escape to Cairns, boarding a night flight home to Auckland.

**Meals included:** Breakfast and dinner at the hotel, Lunch at Paronella Park



**Tour** Flying Home

We arrive back in NZ early morning, with a connecting mid-morning flight back to Wellington. Here we farewell our fellow travellers, before being met by our transfer vehicles to return us to our home locations.

**Meals included:** in-flight meals

**Cost of this Tour Includes**

- Return flights Wellington to Auckland
- Return flights Auckland to Cairns
- 5 nights' accommodation, staying at Pullman Cairns International
- All breakfasts
- All dinners
- One way Skyrail Rainforest Cableway journey
- One way Kuranda Scenic Railway journey (heritage class)
- Dinner cruise with Spirit of Cairns
- Michaelmas Cay Tour with Ocean Spirit Cruises including lunch
- Entry, breakfast with the birds and guided tour at Wildlife Habitat
- Visit to centre, shuttle entry and lunch at Voyages Mossman Gorge Cultural Centre
- Cruise with Bruce Belchers Daintree River Cruises
- Guided tour and morning tea at Jaques Australian Coffee
- Tasting and lunch at Gallo Dairyland
- Dinner at Dundee's Restaurant
- Visit to Babinda Boulders
- Entry, guided tour and lunch at Paronella Park

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**Total Cost Per Person (Based on 1 person)**

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**Double or twin share**      **NZ\$7,485.00**

**Single accommodation:**      **NZ\$8680.00**

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**Terms and Conditions**

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**Full payment required to confirm your booking**

Bank account details: BNZ 020688 0127658 00

Tour Reference: Cairns23

To: Transitz Coachlines Wairarapa Ltd

P O Box 116

MASTERTON 5840

Phone 0800 471 227 or (06) 370 6600

OR: Book online at [www.transittours.co.nz](http://www.transittours.co.nz)

## Conditions and Important Booking Information

### Tranzit Coachlines (Wairarapa) Ltd, trading as Tranzit Tours Terms and Conditions and Important Booking Information

Before you book a tour with Tranzit Tours, please take the time to read and understand these Terms and Conditions below.

#### Pricing Validity

- All costs associated with each tour are outlined in full within each tour itinerary. All pricing quoted is valid for the dates of tour when booked.

#### Reservations and Payments

- Bookings for all Tranzit tours can be made through any Tranzit Coachlines Reservations Centre or an approved Travel Agent.
- Any person making a booking for others shall be deemed to have accepted these Terms and Conditions on behalf of all individuals they are booking on a tour and it is the responsibility of the person making the booking to bring these Terms and Conditions to the attention of those individuals booked.
- A deposit as stated in the Tour Itinerary is payable to secure the booking.
- The balance must be paid in full by the date stated in the Tour Itinerary.
- Any reservation made within fourteen (14) days of the tour departure must be paid in full at the time of booking.

#### Cancellations, Postponements and Alterations

##### Cancellations by the Customer

- Cancellations 90+ days before tour departure date – the tour deposit is non refundable, plus any other fees charged by other providers such as accommodation, ferry, activities, flights etc.
- Cancellations 60 – 8 days before tour departure date – a cancellation fee valued at 15% of the total tour cost, plus any other fees charged by other providers such as accommodation, ferry, activities, flights etc.
- No refunds will be made for cancellations made within 7 days of departure or once travel has commenced. Refunds will not be provided for unused portions of a tour, unless the Customer can provide genuine reason and documentary evidence that services were unable to be utilised (and a refund if applicable is available from the other provider) in which case the company will review each request and may provide a partial refund at the sole discretion of the company.
- Cancellations of one half of a twin share booking will result in the Customer cancelling being charged the cost of a single booking, if the Company is unable to match the twin share booking with another Customer.

##### Alterations by the Customer

- The Customer may transfer their booking to another person for the same tour and commencement date, but only if the other person satisfies all of Tranzit Tours requirements in relation to the tour and provides us a completed Booking Form. The Customer must notify Tranzit Tours in writing of the intended transfer at least 30 days prior to the commencement date of the tour. A \$60 transfer fee per person/per transfer will apply (in addition to any supplier change fees).

##### Cancellations or Postponements by the Company

- Tranzit Tours reserves the right to cancel, reschedule or postpone a tour. With the exception of the Force Majeure section below, Tranzit Tours will:
- In the event of a tour being cancelled by the company prior to departure and not postponed – refund the total amount paid in respect of that tour or provide a credit, but will have no further liability to the Customer.
- In the event of a tour being postponed – rebook the Customer for the new departure date or provide a credit, but will have no further liability to the Customer.
- In the event of a Force Majeure event that occurs prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe weather, power outages, labour disruptions, pandemic, government controls or other events outside Tranzit Tours control that interrupts the ability to operate the tour in full or in part, or if Tranzit Tours determines that the quality of the tour or the health and safety of the Customer would be compromised, Tranzit Tours reserves the right to cancel, postpone, or shorten the tour and will be excused and released from its obligations without liability of any kind. Customers will receive a credit for postponed tours. For cancelled or shortened tours, refunds in these circumstances will be in full less any unrecoverable costs (i.e. expenses already incurred or fees charged by other providers).
- The Customer will be advised of any increased tour costs as a result of the postponement. Credits will be equal to the value of the payment made and must be used within 12 months. Customers are strongly advised to take out travel insurance.
- In the event of cancellation or postponement by the company, Tranzit Tours is not responsible for any consequential loss incurred by the Customer. Customers are again advised to take out travel insurance.

##### Alterations by the Company

- Before Tour Commencement: If a major change to the tour needs to be made before departure, we will inform the Customer of the change as soon as practicable and will advise of any consequential price increase or decrease.

- Transitz Tours reserves the right to alter a tour (including the itinerary) and substitute accommodation facilities should unforeseen circumstances beyond our control make changes necessary. Whilst every effort is made to adhere to the itinerary as provided, the company reserves the right to alter the touring and attractions as dictated by circumstances and conditions outside the company's control. Alterations may be made to ensure the smooth running of the tour. Every attempt will be made to ensure alterations do not adversely affect the operation of the tour. The company will not be held responsible for weather-based cancellations, or those closures made at the tour provider's discretion.
- Transitz Tours will inform the customer as soon as practicable and will advise of any consequential price increase or decrease.

#### **Insurance**

- Transitz Tours recommend that you purchase comprehensive travel insurance to cover against things like lost or damaged luggage, accident or sickness, loss or theft of personal belongings and documents, or the need to cancel or shorten your tour. Please note that special conditions will apply for pre-existing medical conditions with all travel insurance policies.

#### **Health and Fitness**

- Transitz Tours are generally able to accommodate most fitness abilities; however, some tours may require a certain level of physical fitness for full enjoyment of tour activities. The Customer must inform Transitz Tours, at the time of booking, of any health or fitness restrictions that may limit participation of tour activities or put the Customer, tour staff or other customers at risk. The Customer acknowledges that their suitability for a tour, or any activity within a tour, is wholly the Customer's responsibility.
- Payment of a deposit by the Customer to secure a Transitz Tour acts as a warranty that:
  - the Customer is reasonably healthy and/or fit to participate in the tour, and
  - the Customer does not have a health, physical condition or disability that would create risk to themselves, tour staff or other customers, and
  - the Customer indemnifies Transitz Tours from all actions, claims and demands arising out of any want of health or fitness.
- Transitz Tours reserves the right to decline a booking on medical, health or fitness grounds at its sole discretion.
- Transitz Tours reserves the right to remove a Customer from a tour, or quarantine a Customer on tour, if their health and/or fitness interferes with the tour or staff safety or other Customers safety or tour experience in any way. Any additional costs associated with a Customer's removal from tour or placement into quarantine, shall be borne by the Customer. Refunds will be made in accordance with these Terms and Conditions.

#### **Authority on Tour**

- Transitz Tours are operated by staff with decision making authority while on tour. By travelling with Transitz Tours, you agree to accept the authority of the driver/guide and their decisions are final in all matters likely to affect the wellbeing, safety or experience of any customer or staff member on board. Failure to adhere to reasonable requests or any inappropriate behaviour that is degrading the experience of other customers, may result in the Customer being removed from the tour. If a Customer is asked to leave a tour, any costs associated with returning home will be borne by the Customer and any unused portion of the tour will not be refunded.

#### **Responsibilities**

- Transitz Tours include goods and services provided by other operators such as hotels, attractions and transportation companies. Customers are advised to familiarise themselves with the terms and conditions on which these services are supplied. Accordingly, Transitz Tours will not be responsible and will be excluded from liability for any loss, damage, omission or acts being negligent or otherwise, committed by other goods and service providers used in connection with the tour.
- Transitz Tours is not liable for any loss, damage, delay, or injury caused to the traveller or their baggage whilst under the care or control of a third-party provider. A Customer's baggage and personal effects shall be carried at the owner's risk as provided for under the Carriage of Goods Act.
- Transitz Tours is not responsible for any losses or additional expenses to the Customer due to tours impacted by Force Majeure events that occur prior to, or during, a tour such as but not limited to fire, flood, volcanic eruption, earthquake, avalanche, severe weather, power outages, labour disruptions, pandemic, government controls or other events outside Transitz Tours control that interrupts the ability to operate the tour in full or in part, or if Transitz Tours determines that the quality of the tour or the health and safety of the Customer would be compromised.

#### **Acceptance of Risk**

- The Customer acknowledges that all Transitz Tours may be subject to risks and dangers beyond that which might be experienced by the Customer at home. Except as provided in law, the Customer acknowledges that they assume all risk and Transitz Tours is not liable for misadventure, death, injury, delay or loss which occurs during the tour.

#### **Seat Rotation**

- For the enjoyment of all travellers Transitz Tours operates a seat rotation system which all travellers must participate in as a condition of booking.

#### **Photographs**

- Photographs used to market any Transitz Tour depict typical scenes experienced, but the subject matter may not necessarily be seen or experienced whilst visiting a destination within a tour.

- Whilst on tour, the Customer may be included in photographs and/or film taken by the guide or driver. These photographs may be used for future promotional advertising purposes and by booking on a Transit Tour the Customer authorises the use of any images they are captured in to be used without further consent or any payment of any kind. If the Customer does not authorise the use of their image for promotional purposes, they must make this known at the time of booking.

#### **Privacy Policy**

- Any personal information that Transit Tours collects about the Customer may be used for any purpose associated with the operation of a tour or to send the Customer marketing material in relation to Transit Tour products. The information may be disclosed to our agents, service providers or other suppliers to enable Transit Tours to operate the tour. Transit Tours will otherwise treat your details in accordance with our privacy policy (available on our website).

#### **Applicable Law**

- The laws of New Zealand govern these Terms and Conditions to the fullest extent allowable.



Updated: April 2024

## Keeping you healthy and safe on our Tranzit Tours

The health, safety and wellbeing of our passengers and team members is our highest priority. We are obligated to take all practicable risk measures to operate safely. With COVID-19 still a risk in New Zealand and overseas, we take advice from the Ministry of Health on best practice safety protocols and have implemented these into our robust *COVID-19 Risk Management Plan* aligned to the Ministry of Transport *COVID-19 Protection Framework*. All our key suppliers have provided assurance they are observing the same safety protocols, so we can travel safely and feel welcomed.

### COVID-19 Safety measures include:

- ✓ Our Tranzit Tours team undergoing Rapid Antigen Tests (RATs) the morning of departure to eliminate any risk of potential COVID-19.
- ✓ Asking passengers to pro-actively undergo a self-administered RAT prior to departure for their safety (and the safety of all passengers on the tour) should they feel they could have been put at risk of contracting COVID-19. If in doubt, we ask passengers to call the Tranzit Tours Team.
- ✓ Encouraging passengers to wash hands regularly in warm soapy water, use provided hand sanitizer, cough/sneeze into the inside corner of their elbows and stay clear of people who are unwell.
- ✓ Providing individual snap lock bags so each passenger can dispose of personal rubbish, including tissues and face masks.
- ✓ Ensuring that prior to our tour's departure the coach undergoes a deep clean (including the air conditioning filters) and reminding passengers that if they are unwell, they need to stay home.
- ✓ All hard surfaces cleaned daily with a disinfectant.
- ✓ Providing biodegradable disposable cups on tour to prevent cross contamination.
- ✓ Using tongs for food handling and our team members wearing gloves when handling food.
- ✓ Providing disposable masks, although passengers are welcome to bring their own masks. While it is not compulsory for passengers to wear masks on a coach tour, we do encourage it.
- ✓ Advising when the wearing of masks is compulsory (unless you have a medical exemption).
- ✓ Ensuring our team is fully trained in first aid and is COVID-19 vaccinated.

If you become unwell on tour, please contact the local health hotline for the area you are in who will advise next steps. This may include having a COVID-19 test and then self-isolating from the tour. This will be managed on a case-by-case basis. Our Tranzit team will support you and assist with logistics (at the cost of the passenger, which will be covered by your travel insurance).

Thank you for understanding as we continue to work through all these changes to keep you, our valued passengers, safe. Our team is happy to answer any specific questions you have.